

**VIET NAM
RAPID RESPONSE
FLOOD
2020**

20-RR-VNM-45780

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Resident Coordinator

PART I – ALLOCATION OVERVIEW

Reporting Process and Consultation Summary:

Please indicate when the After-Action Review (AAR) was conducted and who participated.

29/06/2021

An After Action Review (AAR) was conducted on 29 June 2021, once implementation of all field activities had been finalized and preliminary results of monitoring activities were available. Participants in the AAR meeting included WASH, Education, Nutrition, Health, Shelter & NFI, Food Security & Agriculture & Livelihoods and Protection (including Child-Protection) sector leads and representatives from CERF implementing agencies (UNICEF, UNDP and UNFPA). The Resident Coordinator's Office (RCO) presented a summary of the Inter-Agency response, including coordination, response planning, communications & advocacy and partnerships, which was followed by a presentation of sectoral responses by sector leads. The last session focused on the presentation and discussion of lessons learned from the CERF process, in particular the decision, prioritization, application, implementation and M&E processes, with participants sharing what went well, the challenges and recommendations. Subsequently, a summary of the discussion and inputs provided was circulated to the AAR stakeholders. Lessons learned for the current response and CERF process have been fully integrated in the following report.

Please confirm that the report on the use of CERF funds was discussed with the Humanitarian and/or UN Country Team (HCT/UNCT).

Yes No

Please confirm that the final version of this report was shared for review with in-country stakeholders (i.e. the CERF recipient agencies and their implementing partners, cluster/sector coordinators and members and relevant government counterparts)?

Yes No

1. STRATEGIC PRIORITIZATION

Statement by the Resident/Humanitarian Coordinator:

Viet Nam is a dynamic, lower middle-income country with reasonable disaster response capacity. It seldom needs international support for disaster relief. In recent years, the UN and partners have focused on working with the authorities to accelerate national development priorities. The October-November 2020 devastation in central Viet Nam brought by multiple weather systems prompted the Government to call for support, and presented an opportunity for the UN and its partners to demonstrate afresh their solidarity with the people of Viet Nam and the continuing relevance of trust and partnership between the authorities and the UN and partners.

Fully aligned with the Viet Nam Floods Response Plan 2020, this CERF allocation enabled the UN and partners to augment the Government's response in critical gap areas in a swift and well-coordinated manner while complying with COVID19 prevention measures. The rapid scale-up and quality delivery showcased the essential role that the UN and partners play in emergency relief and more broadly in assisting the most vulnerable people in Viet Nam, including those also hit by the pandemic. Activities such as repairs of flood-resilient houses of vulnerable households, children malnutrition prevention, child protection, improved water, sanitation and hygiene in schools and communities, provision of sexual and reproductive health services outreach, and the distribution of dignity kits to women, girls, the elderly and people with disabilities (PWD) are a demonstration of tangible good practices that helped advance a challenging advocacy priority with the Government – the need to direct greater attention towards critical but often under-resourced themes such as considerations for protection, gender, disability inclusion and marginalized and ethnic minorities.

The CERF allocation attracted additional funding from donors, including IFIs, which strengthened the UN's convening power and led to an improved collaboration among humanitarian and development actors during last year's floods, and hopefully this will ensure in future disasters as well. Finally, the flood response, of which the three CERF projects were key components, has reminded the UNCT of the need to prioritize disaster risk reduction, including disaster prevention and preparedness, in the UNSDCF (2022-2026) which is currently being finalized, recognizing Viet Nam's hard earned development gains while emphasizing the humanitarian-development nexus.

CERF's Added Value:

Through this CERF allocation, capacities of the humanitarian and disaster response community, including central and local Government, the UN, INGOs and the Viet Nam Red Cross (VNRC) were strengthened, in particular the systems and procedures for receiving and delivering large scale assistance, both in size and scope. International assistance was tested, delivering a wealth of lessons learned and recommendations on how to enhance the Government's, UN's and partner preparedness and response in Viet Nam's middle-income context, including on the wider humanitarian architecture. It also helped draw attention to the remaining structural issues and challenges that need to be addressed as part of broader Disaster Risk Reduction (DRR) and preparedness, including a better linkage of the humanitarian-development nexus. In addition, the response has also triggered a broader discussion on better integration of the multiple existing coordination mechanisms by focusing on mechanisms co-led by the Government and the UN.

Did CERF funds lead to a fast delivery of assistance to people in need?

Yes

Partially

No

Delivery of relief assistance was timely and fast, with CERF project proposals being approved on the 26 November 2021 and with UNDP and UNICEF requesting an early start date on 4 and 5 November 2021, five and six days after the release of the Floods Response Plan and about three weeks after the Government requested assistance. Actual distribution of relief items to the affected populations started from early December onwards with some shipments of supplies being delayed till February 2021. All relief operations were successfully completed before the end of the CERF grant period. No major delays were reported.

Did CERF funds help respond to time-critical needs¹?

Yes

Partially

No

¹ Time-critical response refers to necessary, rapid and time-limited actions and resources required to minimize additional loss of lives and damage to social and economic assets (e.g. emergency vaccination campaigns, locust control, etc.).

CERF funds were disbursed in the month of November 2020 when flood waters had receded and people were returning to their houses after having spent several weeks either hosted by neighbours or in evacuation shelters, mostly schools, health centers, and government buildings. Rapid and time-limited actions and resources required to minimize additional loss of lives and damage to social and economic assets were covered mostly by the Government, the Viet Nam Red Cross and in-kind contributions from bilateral and multilateral partners, including UN Agencies.

Did CERF improve coordination amongst the humanitarian community?

Yes

Partially

No

The CERF allocation, from initial development to implementation, contributed to improve the humanitarian coordination at the national level, within the UN and with the Government and other partners. The CERF grants strengthened the advancement of the UN 'Delivering as One' approach in the humanitarian and disaster response sectors by facilitating joint programming, implementation, monitoring and learning about different agency expertise and resources, and as a result of the instrumental role played by the UN Resident Coordinator (UN RC) leveraging the UN RCO.

Did CERF funds help improve resource mobilization from other sources?

Yes

Partially

No

Following the Government's request for assistance and the release of the Floods Response Plan by the Disasters Management Group, the UN RC engaged donors on a country and regional level, leveraging on the correspondence with the ERC and the CERF Secretariat regarding a possible CERF allocation to Viet Nam. This commitment on the UN side elevated the seriousness of the situation and contributed to the mobilization of resources from donors which allowed the funding of almost 50% of the Floods Response Plan by April 2021.

Considerations of the ERC's Underfunded Priority Areas²:

The October-November 2020 floods affected different people differently and thus the Floods Response Plan and the three CERF projects targeted support for specific vulnerable groups, including women, girls and boys, the elderly and PwDs. This allocation specifically targeted the needs of women and girls, including prioritizing female-headed households for shelter assistance and access to safe water, addressing sexual and reproductive health (SRH) needs, and seeking to reduce the risk of abuse, exploitation and violence against women and girls. The projects also mainstreamed disability across all interventions to meet the specific needs of people with disabilities. UNDP and UNFPA, for example, prioritised PwDs for emergency shelter assistance and SRH and gender-based violence assistance, respectively.

By targeting the most vulnerable people affected by the floods, specifically the poor and near-poor, the allocation mitigated the protection risks faced by vulnerable households by providing them with access to essential, life-saving services, such as activities to allow education in schools to rapidly resume, household functions to resume as a result of distribution of basic items, and shelter that is safe and dignified. This also reduced the likelihood that individuals, especially those targeted by the awareness and communications campaigns carried out by UNICEF and UNFPA, were forced to resort to coping mechanisms such as rural to urban migration, that would have placed vulnerable groups, especially women, children, the elderly and PwDs, at risk of protection concerns including trafficking, violence and exploitation.

Finally, many people who had been forced to leave their homes had been sheltering in Government buildings, including schools. By providing people with the assistance to return to their homes and by rehabilitating water and sanitation facilities in flood and storm

² In January 2019, the Emergency Relief Coordinator identified four priority areas as often underfunded and lacking appropriate consideration and visibility when funding is allocated to humanitarian action. The ERC therefore recommended an increased focus on these four areas to ensure that they be given due consideration by RC/HCs and HCTs/UNCTs when prioritizing life-saving needs for inclusion in CERF requests. These areas are: (1) support for women and girls, including tackling gender-based violence, reproductive health and empowerment; (2) programmes targeting disabled people; (3) education in protracted crises; and (4) other aspects of protection. While CERF remains needs based, the ERC will be looking for country teams to prioritize projects and mainstreamed activities that systematically and effectively address to these four historically underfunded areas. Please see the questions and answers on the ERC four priority areas [here](#).

damaged schools as well as improving personal hygiene practices, UNICEF ensured that all targeted children were able to continue their learning despite the damage and loss caused by the disaster.

UN Women, as Chair of the Protection Sector, UNICEF as Chair of the Child-Protection sub-Sector, and UNFPA as Chair of the newly formed Gender Based Violence in Emergencies (GBViE) sub-Sector, have facilitated coordination among partners, including CERF recipient Agencies, working on the whole spectrum of protection issues by focusing on technical aspects, including complaint mechanisms, PSEA, gender, and GBV.

The After Action Review allowed the highlighting of two challenges. The Government protection priorities, especially at the local level, were not fully aligned with those of humanitarian partners, who recognized a lack of awareness and understanding of protection and gender principles. Moreover, the sector leads recognized the difficulties in measuring and, especially, quantifying the tangible impact of protection and gender activities.

Table 1: Allocation Overview (US\$)

Total amount required for the humanitarian response	40,000,000
CERF	2,999,889
Country-Based Pooled Fund (if applicable)	0
Other (bilateral/multilateral)	16,066,423
Total funding received for the humanitarian response (by source above)	19,066,312

Table 2: CERF Emergency Funding by Project and Sector/Cluster (US\$)

Agency	Project Code	Sector/Cluster	Amount
UNDP	20-RR-UDP-005	Shelter and Non-Food Items	1,000,000
UNFPA	20-RR-FPA-041	Protection - Gender-Based Violence	508,569
UNFPA	20-RR-FPA-041	Health	291,320
UNICEF	20-RR-CEF-061	Water, Sanitation and Hygiene	660,000
UNICEF	20-RR-CEF-061	Nutrition	324,000
UNICEF	20-RR-CEF-061	Protection - Child Protection	216,000
Total			2,999,889

Table 3: Breakdown of CERF Funds by Type of Implementation Modality (US\$)

Total funds implemented directly by UN agencies including procurement of relief goods	1,239,887
Funds sub-granted to government partners*	846,303
Funds sub-granted to international NGO partners*	19,230
Funds sub-granted to national NGO partners*	44,706
Funds sub-granted to Red Cross/Red Crescent partners*	849,763
Total funds transferred to implementing partners (IP)*	1,760,002

Total	2,999,889
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* Figures reported in table 3 are based on the project reports (part II, sections 1) and should be consistent with the sub-grants overview in the annex.

2. OPERATIONAL PRIORITIZATION:

Overview of the Humanitarian Situation:

In October and November 2020, severe and widespread flooding, landslides, storm surges and strong winds have had a devastating impact on the lives and livelihoods of an estimated 1.5 million people who were already experiencing the adverse economic impacts of the COVID-19 pandemic. The extreme weather conditions have especially affected nine provinces in central Viet Nam, flooding at least 620,000 houses and compromising people's access to key infrastructure such as water supplies, sanitation facilities, health centres and schools. The additional devastation of agricultural land, loss of cattle and poultry, and therefore the scarcity of food supplies and other basic household items has further compounded the humanitarian situation. On 13 October 2020, the Government of Viet Nam, which has been leading search, rescue, and relief operations, initially called for international support and later reiterated this request at a meeting with the Disasters Management Group (DMG) on 27 October. Based on the findings of the Government-UN-INGO-VNRC joint needs assessment on 20-23 October, the DMG, in consultation with the Viet Nam Disaster Management Authority, developed a Response Plan for US\$ 40m for six months that was released on 31 October. The response plan focused on meeting the needs of the 177,000 most vulnerable flood-affected people, with the aim of:

1. delivering immediate, life-saving assistance to those in most urgent need;
2. ensuring the most vulnerable people, including women and children, elderly people, persons with disabilities, and LGBTIQ persons, are protected against violence and have equal access to humanitarian assistance and services without discrimination;
3. preventing an outbreak of communicable diseases and delivering assistance in a manner that minimizes the risk of COVID-19 for disaster-affected people; and
4. ensuring access to multi sectoral assistance and re-establishing critical services. Sectors included Emergency Shelter and Non-Food Items; Education; Food Security, Agriculture and Livelihoods; Health; Nutrition; Protection, including Protection from Gender Based Violence as well as Child Protection; Water, Sanitation and Hygiene (WASH), with Early Recovery built-in in each sector.

Since the launch of the US\$ 40M Floods Response Plan, 27 organizations, including UN Agencies, INGOs/NGOs, the Viet Nam Red Cross, and development partners, have implemented about 1,800 activities in 14 provinces covering all seven sectors. As of April 2021, US\$ 19m was allocated towards the Response Plan meeting about 50% of the Response Plan's funding requirement.

Operational Use of the CERF Allocation and Results:

In response to the crisis, the ERC approved an allocation of US\$ 3 million on 12 November 2020 from CERF's Rapid Response window for the immediate commencement of life-saving activities. This funding enabled UN agencies, in particular UNICEF, UNDP and UNFPA, and partners to provide life-saving assistance to 234,362 people, including 79,776 women, 34,342 men, 60,887 girls, 59,357 boys, and 12,587 people with disabilities in the Nutrition, Health (including Sexual and Reproductive Health), Protection (including GBV prevention and treatment for women, girls and elderly) and Child-Protection, Water, Sanitation and Hygiene (WASH), and Emergency Shelter and Non-Food Item (NFI) sectors. UNDP and its implementing partners provided urgent cash transfers for shelter repairs and gender-responsive kits to help poor and near-poor households worst-affected by the floods in five provinces (Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam and Quang Ngai) to reduce life-threatening risks and support them to return to their homes. UNFPA provided support, services and dignity kits to address the special needs for sexual and reproductive health and gender-based violence for women, girls, the elderly and people with disabilities in the Provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Binh, Quang Trai and Da Nang Municipality. UNICEF provided critical services to save the lives of and protect the most vulnerable boys and girls, and their families by procuring and distributing WASH supplies for households, schools and health centers; screening and treating children under five at risk of severe acute malnutrition (SAM), including procuring and distributing Ready to Use Therapeutic Food (RUTF); preventing child protection risks by distributing dignity kits, supporting training for case management and psychosocial support of caregivers and frontline workers and raising awareness through effective communications campaigns.

In the context of a nationally-led response in a country that has strong leadership and substantial resources, technical assistance to support coordination should be embedded. All recipient agencies that implemented disaster preparedness activities with national partners utilized this CERF allocation to help reinforce sector coordination as well as their technical role: UNDP and its partner the Viet Nam Red Cross assisted the Emergency Shelter and NFI Sector, UNICEF supported the WASH Sector and the Child Protection Sub-sector, and UNFPA strengthened its role by establishing the Gender Based Violence in Emergencies (GBViE) Sub-sector.

People Directly Reached:

Through CERF funding, UN agencies, together with support from key implementing partners, effectively provided life-saving nutrition, health, protection, including GBV and child-protection, WASH, shelter and NFI relief assistance to more than 234,360 beneficiaries, including 120,244 boys and girls, 79,776 women and 34,342 men, in nine of the most severely affected provinces. Out of the total, 12,587 people with disabilities were directly reached signalling the strengthened relevance of the UN Disability Inclusion Strategy adopted in Viet Nam.

- UNDP and its partners reached 26,582 people: 10,285 women, 10,121 men, 3,614 girls, 3,556 boys, out of which 1,091 were people with disabilities. People directly targeted for assistance were registered using the tool Kobo Collect, which also served for monitoring and evaluation purposes.
- UNFPA directly assisted 54,552 people, of which 43,945 people benefitted from Sexual and Reproductive Health services and 10,607 from GBV services. UNFPA relied on provincial Centres for Disease Control (CDC) and its own reports which contained beneficiaries' records and signatures.
- UNICEF and its partners directly assisted 151,909 people. As recommended by the local authorities, nutrition assistance reached an additional 18,000 people, making for a total of 70,015 people served who were verified and reported on by the National Institute of Nutrition (NIN). In the WASH sector, thanks to more accurate data obtained after the assessment 34,010 people were reached and verified by the National and Provincial Centre for Rural Water Supply and Sanitation and MARD monitoring reports. UNICEF and its partner's reached 47,884 children, men and women through the provision of child protection through group sessions and rapid trainings on case management and psychosocial support.

The WASH and Child Protection sectors reached different individuals in different locations; hence people did not receive assistance multiple times as initially indicated.

People Indirectly Reached:

The three CERF projects indirectly reached 10 million people, mostly targeting women, girls and boys.

- UNDP estimated that the total number of people who indirectly benefited from project activities were about 1.5 million people. These included neighbouring households to those directly targeted, those who were reached by the information shared by training participants, and those reached by the widespread media and communication coverage.
- In the Protection-GBV sector, UNFPA reached 4.6 million people (3.6 million women aged 18 and older, 0.9 million men and 60,000 elderly) in affected areas through mobile text messages on GBV prevention dispatched by three of the largest telecommunication companies in Viet Nam in 11 provinces. This resulted in increased attention to ending violence against women and girls as well as the available services supporting GBV survivors. Additionally, in the Health sector, UNFPA provided SRH life-saving protection information to 303,070 people.
- As part of its response package, UNICEF in close coordination with Viet Nam Disaster Management Authority (VNDMA), developed and disseminated life-saving messages to 4 million people. The messages promoted critical life-saving messages such as the need to prioritize clean water and safe hygiene practices, handwashing, child drowning and injury prevention, and child-protection, psychosocial support and well-being. The messages were disseminated through both traditional and social media platforms as well as face to face in local ethnic languages.

Table 4: Number of People Directly Assisted with CERF Funding by Sector/Cluster*

Sector/Cluster	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Nutrition	150	150	25,500	26,500	52,300	165	160	33,607	36,408	70,340
Protection - Child Protection	17,450	4,500	4,050	4,000	30,000	16,552	14,360	8,611	8,361	47,884
Protection - Gender-Based Violence	8,940	800	300	0	10,040	9,787	820	0	0	10,607
Shelter and Non-Food Items	9,914	9,757	3,483	3,428	26,582	10,285	10,121	3,614	3,556	27,576
Water, Sanitation and Hygiene	5,800	6,300	8,700	9,200	30,000	5,802	4,167	13,009	11,032	34,010
Health	43,000	0	0	7,000	50,000	37,185	4,714	2,046	0	43,945

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

Table 5: Total Number of People Directly Assisted with CERF Funding by Category*

Category	Planned	Reached
Refugees	0	0
Returnees	0	0
Internally displaced people	0	0
Host communities	0	0
Other affected people	168,922	234,362
Total	168,922	234,362

Table 6: Total Number of People Directly Assisted with CERF Funding*

Sex & Age	Table 6: Total Number of People Directly Assisted with CERF Funding*		Number of people with disabilities (PwD) out of the total	
	Planned	Reached	Planned	Reached
Women	85,254	79,776	1,366	5,762
Men	21,507	34,342	612	2,990
Girls	49,033	60,887	164	1,933
Boys	43,128	59,357	110	1,902
Total	198,922¹	234,362	2,252	12,587

¹ In the Rapid Response request it was indicated an overlap of 30k beneficiaries between WASH and Child Protection, which reduced the planned total number of people to be directly assisted with CERF funding to 168,922.

PART II – PROJECT OVERVIEW

3. PROJECT REPORTS

3.1 Project Report 20-RR-UDP-005

1. Project Information			
Agency:	UNDP	Country:	Viet Nam
Sector/cluster:	Shelter and Non-Food Items	CERF project code:	20-RR-UDP-005
Project title:	Provision of emergency shelter and NFI assistance to vulnerable households affected by floods		
Start date:	05/11/2020	End date:	04/05/2021
Project revisions:	No-cost extension <input type="checkbox"/>	Redeployment of funds <input type="checkbox"/>	Reprogramming <input type="checkbox"/>
Funding	Total requirement for agency's sector response to current emergency:		US\$ 1,386,000
	Total funding received for agency's sector response to current emergency:		US\$ 1,422,531
	Amount received from CERF:		US\$ 1,000,000
	Total CERF funds sub-granted to implementing partners:		US\$ 913,699
	Government Partners		US\$ 0
	International NGOs		US\$ 19,230
	National NGOs		US\$ 44,706
Red Cross/Crescent Organisation		US\$ 849,763	

2. Project Results Summary/Overall Performance

Within 6 months of implementation (November 2020 – April 2021), the CERF-funded project reached 6,894 beneficiary households, equivalent to 27,576 people, in 115 vulnerable communes in five provinces (Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam, and Quang Ngai). The number of beneficiaries reached is higher than the originally targeted 26,582 people. The project provided urgent cash for shelter repairs and gender-responsive kits to help poor and near-poor households worst-affected by the floods and storms to reduce life-threatening risks and support return to their homes.

UNDP provided a total of US\$664,600 in cash grants to 3,323 families to immediately improve their living conditions. With cash support, households purchased necessary materials, hired local masons and construction workers for repair works.

CERF funding enabled UNDP to deliver capacity-building support to 115 communes in 5 provinces, with 5 provincial-level Training-of-Trainer courses. UNDP and implementing partners also conducted 49 commune-level trainings reaching 2,888 participants – including Red Cross staff, volunteers, household representatives, local masons, and construction workers – providing resilient repair techniques to better plan for/undertake repairs. Participants also received brochures with guidance on repairing different house models.

UNDP distributed gender-responsive kits to 3,571 households in five provinces, addressing basic needs of affected households. After a thorough assessment of household-level needs, the final kit included blankets, mosquito nets, cooking pots, and other essential items addressing specific needs of the women.

The independent review, carried out at the end of the project, reported that the project successfully fulfilled its objectives and outcomes, achieving ratings from 'satisfactory' to 'highly satisfactory' for all intended parameters. The review particularly highlighted the key role of UNDP in life-saving humanitarian assistance in the areas of shelter and non-food items. The review also recommended continued collaboration between government, UN agencies, mass organizations, INGOs, and development partners to support resilient housing programmes outside of disasters in order to increase the number of households living in resilient homes while reducing the negative impact of future storms and floods. UNDP, due to its ongoing engagement with central government, provincial authorities and vulnerable communities implementing resilient housing program, as well as its active presence in most of the project's target provinces, is well-positioned to deliver this type of work in Viet Nam.

3. Changes and Amendments

The project did not experience any changes or deviations that needed amendments from CERF. Within the approved budget and timeframe, UNDP and implementing partners succeeded in reaching more beneficiaries than targeted. Compared with the original number of 26,582 direct beneficiaries, the project reached 27,576 direct beneficiaries.

4. Number of People Directly Assisted with CERF Funding*

Sector/cluster	Shelter and Non-Food Items									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	9,914	9,757	3,483	3,428	26,582	10,285	10,121	3,614	3,556	27,576
Total	9,914	9,757	3,483	3,428	26,582	10,285	10,121	3,614	3,556	27,576
People with disabilities (PwD) out of the total										
	466	312	164	110	1,052	483	324	170	114	1,091

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

5. People Indirectly Targeted by the Project

The project indirectly benefitted a variety of community groups. Neighbouring households who were affected by the successive number of disasters benefitted indirectly from their neighbours who had received the project's support for house repairs. Local masons, Red Cross volunteers, and local authority staff who attended safe-housing trainings increased their knowledge, skills, and awareness of resilient repairs and house construction.

- Participants at the training events received brochures guiding them on how to repair different house models. They were also encouraged to share the communication materials and information they received with their relatives and neighbours, especially with other community members whose houses had also been affected, in order to increase awareness and understanding on resilient repairs in their communities. As such, the knowledge and skills on resilient house repair techniques that were disseminated through the trainings and knowledge products proved helpful for communities even among wealthier families, some of whom also made their homes more resilient to future storms by adopting the techniques passed on by training participants.
- In addition, UNDP and local implementing partners produced a variety of communication activities on mass media and social media. The contents covered safe house repairs and reconstruction processes, gender-responsive kits after disasters, protection of women and girls and prevention of sexual abuse, exploitation, and harassment.
- It is estimated that the total number of people who indirectly benefitted from project activities could reach as many as 1.5 million people, taking into consideration the widespread media coverage and interest.

6. CERF Results Framework

Project objective	To immediately improve life-threatening living conditions of the most vulnerable flood-affected households			
Output 1	House repair support provided to 3,323 households through cash assistance to ensure safe and dignified lives post-disaster			
Was the planned output changed through a reprogramming after the application stage? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>				
Sector/cluster	Shelter and Non-Food Items			
Indicators	Description	Target	Achieved	Source of verification
Indicator 1.1	# of houses repaired	3,323	3,323	- Beneficiary household list - Reports from the provincial Red Cross chapters of 5 provinces - Data on house repairs from the KoBo system
Indicator 1.2	% of beneficiaries representing female headed households	20% (minimum)	60.6%	- Beneficiary household list - Reports from the provincial Red Cross chapters of 5 provinces - Data on house repairs from the KoBo system
Explanation of output and indicators variance:		The project set a target of 20% (665 households) as the minimum percentage of beneficiaries representing female-headed households. However, by the end, the project reached 60.6% (or 2,013) of households being female-headed. This achievement significantly exceeded the target due to the strong support and consensus among community members, Red Cross chapters, and local governments.		

Activities	Description	Implemented by
Activity 1.1	Rapid verification of damages, through engagement of beneficiaries.	Provincial Red Cross chapters, technically supported by UNDP and DWF
Activity 1.2	Support the technical design of disaster-resilient repair, in consultations with beneficiaries.	Provincial Red Cross chapters, technically supported by UNDP and DWF
Activity 1.3	Conduct rapid trainings for households, local masons and construction workers on resilient repair techniques.	Provincial Red Cross chapters, technically supported by UNDP and DWF
Activity 1.4	Repair houses through cash grants.	Provincial Red Cross chapters, technically supported by UNDP and DWF

Output 2 Basic needs of 3,323 households addressed through provision of gender-responsive household kits

Was the planned output changed through a reprogramming after the application stage? Yes No

Sector/cluster Shelter and Non-Food Items

Indicators	Description	Target	Achieved	Source of verification
Indicator 2.1	# of households receiving gender-responsive household kits	3,323	3,571	- Beneficiary household list - Reports from the provincial Red Cross chapters of 4 provinces - Report from the Women's Union in Quang Tri province
Indicator 2.2	% of beneficiaries representing female headed households	20% (minimum)	57.15%	- Beneficiary household list - Reports from the provincial Red Cross chapters of 4 provinces - Report from the Women's Union in Quang Tri province

Explanation of output and indicators variance:

The project set a target of 20% (or 665 households) as the minimum of beneficiaries representing female headed households. However, by the end, the project reached 2,041 female-headed households, 57.15% of the total.

This achievement significantly exceeded the target due to the strong support and consensus among community members, Red Cross chapters, and local governments.

Activities	Description	Implemented by
Activity 2.1	Cross-check and verification of preferred items with beneficiaries.	Provincial Red Cross chapters of Quang Binh, Thua Thien Hue, Quang Nam, and Quang Ngai and the Quang Tri Women's Union, with technical support from UNDP
Activity 2.2	Procure and deliver gender-responsive household kits.	Provincial Red Cross chapters of Quang Binh, Thua Thien Hue, Quang Nam, and Quang Ngai and the Quang Tri Women's Union, with technical support from UNDP

7. Effective Programming

CERF expects partners to integrate and give due consideration to cross-cutting issues such as Accountability to Affected People (AAP), Protection from Sexual Exploitation and Abuse (PSEA), People with disabilities (PwD), Centrality of Protection as well as Gender and Age. In addition, the Emergency Relief Coordinator (ERC) has identified four underfunded priority areas³ often lacking appropriate consideration and visibility: women and girls, people with disabilities, education and protection. **The following sections demonstrate how cross-cutting issues and the ERC's four underfunded priority areas have been addressed through project activities and should highlight the achieved impact wherever possible.**

a. Accountability to Affected People (AAP)⁴:

UNDP strictly supervised the project implementation to ensure accountability at all stages. It addressed households' needs as expressed during the field assessments, which also included consultations with local governments and Red Cross chapters. UNDP and partners worked closely with affected people, local governments, and organizations to ensure transparency and accountability:

- Beneficiaries were identified through a transparent process. Selection criteria were clearly explained, and community meetings held to achieve consensus.
- Red Cross chapters and Women's Unions collaborated with local authorities and beneficiary households to cross-check and verify individual house damage and repair needs.
- Posters presenting key project information and feedback mechanism were posted in commune centres in 5 provinces, including email, hotline, and Zalo administered by a UNDP focal point. UNDP responded in a timely manner to queries/feedback received from individuals and households.
- KoBo application during assessments and repairs ensured timely reporting and beneficiary feedback. KoBo displays all information on households (names, gender, age, poverty index number, damage, repair plan).

b. AAP Feedback and Complaint Mechanisms:

Accountability was planned well before the project started. The project designed an effective feedback mechanism at both local and national level that could address concerns from affected populations:

- The feedback mechanism had a dedicated email, hotline, and Zalo number, and was administered by a trained UNDP staff focal point. Sessions on the feedback mechanism were introduced and distributed to participants during kick-off meetings in all 5 target provinces.
- Informative posters covering the feedback mechanism were printed and put at community centres. Handouts were printed and distributed during the rapid verification, training courses, and cash distribution events. The feedback mechanism was clearly explained to beneficiaries by UNDP, volunteer teams, the Provincial Red Cross chapters, and the Women's Union. Key aspects on confidentiality, accessibility and follow up mechanism was also explained to beneficiaries.
- In general, throughout the project, the hotline worked well. Beneficiary households called to ask about the distribution plan and household kit delivery. Most called to express their gratitude for the timely assistance provided by the project.

c. Prevention of Sexual Exploitation and Abuse (PSEA):

- Presentations on sexual exploitation and abuse were introduced to relevant staff of 5 Provincial Red Cross chapters and the Women's Union, who acted as the project implementing partners. Relevant content on this topic was also actively shared and

³ These areas include: support for women and girls, including tackling gender-based violence, sexual and reproductive health and empowerment; programmes targeting people with disabilities; education in protracted crises; and other aspects of protection. The ERC recommended an increased focus on these four areas to ensure that they be given due consideration by RC/HCs and UNCTs/HCTs when prioritizing life-saving needs for inclusion in CERF requests. While CERF remains needs-based, the ERC will be looking for country teams to prioritize projects and mainstreamed activities that systematically and effectively address to these four historically underfunded areas. Please see the Questions and Answers on the ERC four priority areas [here](#).

⁴ AAP and PSEA are part and parcel of IASC commitments, and therefore mandatory for compliance for all UN agencies and partners. Agencies do not necessarily need to establish new AAP and PSEA mechanisms for CERF projects if functioning ones are already in place. For more information please refer to the [IASC AAP commitments](#).

integrated into all project activities at the local level to disseminate the information to beneficiaries, local masons, members of local authorities, family relatives, and community members.

- At the same time, the feedback mechanism fully functioned and provided a channel for beneficiaries, specifically women and girls, to raise their concerns or to report harassments, exploitation, and sexual abuse risks. As indicated earlier, the feedback mechanism mostly received calls from beneficiaries to express their gratitude to the project for its assistance, and there have been no cases of complaints or problems related to harassment, sexual exploitation, or abuse.

d. Focus on women, girls and sexual and gender minorities, including gender-based violence:

- In this project, UNDP built up a partnership through collaboration with the Quang Tri Women's Union, which has extensive experience on gender-based violence. At the same time, it helped to promote local women's leadership and involvement during project activities. Training on sexual exploitation and abuse was conducted for relevant staff from implementing partners in the five provinces.
- During the beneficiary selection process, among those households who satisfied the criteria, priority was given to households with the most vulnerable women, such as female-headed households, households with pregnant or lactating women, people with disabilities, ethnic minorities, etc.
- For both packages, house repair and NFIs, men, women, and all other groups were consulted during assessments. For NFI support, the specific needs of each group, including gender considerations, were taken into account during the verification process.

e. People with disabilities (PwD):

During the beneficiary selection process, among vulnerable households priority was given to people with disabilities or poor households which have members with disabilities. During the consultation on house repairs, the specific issues and needs of the PwD were discussed by Red Cross volunteers to ensure that the repair work met access, protection, and safety needs of the PwD. In many cases, the house repairs of households with PwD was conducted with support from local authorities and volunteers, from procuring materials and hiring technical local masons to monitoring the quality of repair work and addressing the access needs of the PwD.

For the support on NFIs, the needs assessment was conducted considering the needs of this group, focusing on women and girls with disabilities. As shared by beneficiaries, with the rice cookers included in the NFI kit, women and girls with disabilities can now cook for themselves easily, which they were hardly able to do before.

f. Protection:

Throughout implementation, UNDP and partners employed the do-no-harm principle. All consultations engaged a wide range of community groups, including the affected population, those who completely lost their assets/property, and/or those who were poor/near-poor. The project was very transparent on selection, activities, timelines, and types/amount/purposes of support. In general, it received a high level of consensus and community support. The independent review confirms no negative impact was found; interventions did not put beneficiaries at risk; and activities did not increase tension or lead to violence.

Instead, the project helped affected households to reduce loss of life/life-threatening risks and support them on the path of resilient recovery. With project support, people could return and stay safely in their homes, helping to ensure privacy and dignity especially for women and girls, and reduce the burden on local emergency response systems. The threat of COVID was also reduced by ensuring that people returned to their homes from the crowded evacuation centres. The independent review confirmed that beneficiary circumstances improved significantly: they feel more secure and can focus on stabilising their lives.

g. Education:

N/A

8. Cash and Voucher Assistance (CVA)

Use of Cash and Voucher Assistance (CVA)?

Planned	Achieved	Total number of people receiving cash assistance:
Yes, CVA is a component of the CERF project	Yes, CVA is a component of the CERF project	3,323 households, equivalent to 13,292 people

If **no**, please describe why CVA was not considered. Where feasible, CVA should be considered as a default response option, and multi-purpose cash (MPC) should be utilised wherever possible.

If **yes**, briefly note how CVA is being used, highlighting the use of MPC, and if any linkages to existing social protection systems have been explored.

The project provided restricted and unrestricted cash grants of US\$200 for house repairs for 3,323 households (total US\$664,600). This support reached a total of 3,323 households, equivalent to 13,292 people.

- 20% of the households received restricted cash grants. The first instalment of US\$100 was given to the households for procurement of materials and hiring local masons for repairs. They also had to commit finishing all the work according to the agreed repair plan. This group then received the final instalment of US\$ 100 when all their repair work was completed and satisfied the quality requirements.
- 80% of the households received unrestricted cash grants. The project provided US\$200 for households as soon as their repair plan (including the flexible repair schedule) was agreed to. These families used the grant on top of contributions from relatives and local authorities for procurement of materials and hiring local masons. As soon as they started the repair work, they needed to inform UNDP engineers and trained volunteers from the implementing partners to come for technical guidance and supervision. UNDP mobilized six engineers, included four from its Green Climate Fund (GCF)-supported project on coastal resilience that has been running since 2017. This GCF-funded project includes a major component on the design and construction of 4,000 storm- and flood-resilient houses in central Viet Nam, including four of the five provinces targeted in this CERF-funded project.

Parameters of the used CVA modality:

Specified CVA activity (incl. activity # from results framework above)	Number of people receiving CVA	Value of cash (US\$)	Sector/cluster	Restriction
Cash grants for house repairs for the households	665 households (or 2,660 people)	US\$ 200	Shelter and Non-Food Items	Restricted
Cash grants for house repairs for the households	2,658 households (or 10,632 people)	US\$ 200	Shelter and Non-Food Items	Unrestricted
[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.

9. Visibility of CERF-funded Activities

Title	Weblink
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Poor and near-poor people affected by storms and flood have been supported for stabilization	https://youtu.be/U1CAsuuULRA
When the storm is over	https://bit.ly/DRRsupport
Facebook post	https://www.facebook.com/undpvietnam/posts/3702285163201947
Facebook post	https://www.facebook.com/undpvietnam/posts/3699039376859859
Facebook post	https://www.facebook.com/vungvenbienvabiendoikhihau/posts/2794741140836328
Facebook post	https://www.facebook.com/vungvenbienvabiendoikhihau/posts/2775617142748728
VTV1	https://youtu.be/HYH_FTTxooc
Ha Noi TV	https://www.youtube.com/watch?v=O-Xx30ZJxdo
UNDP gives storm relief kits to central provinces	https://youtu.be/4BQpQBvXh_w
Twitter	https://twitter.com/UNDPVietNam/status/1395916523445706757
Twitter	https://twitter.com/UNDPVietNam/status/1388027694198099969
Twitter	https://twitter.com/UNDPVietNam/status/1328296443103232004
Twitter	https://twitter.com/UNDPVietNam/status/1326105156132298752
Twitter	https://twitter.com/VietnamNewsVNS/status/1325713571125186560
Twitter	https://twitter.com/WiesenC/status/1325039354662723590
Twitter	https://twitter.com/UNDPVietNam/status/1325043677840879616
Twitter	https://twitter.com/HUNG_VNCO/status/1324681274540240896
Twitter	https://twitter.com/UNDPVietNam/status/1324727473163042816
Twitter	https://twitter.com/UNDPVietNam/status/1323273533217148930
Twitter	https://twitter.com/HUNG_VNCO/status/1318800478994460672
Twitter	https://twitter.com/WiesenC/status/1318005226486390785
Reliefweb	https://reliefweb.int/report/viet-nam/handover-resilient-houses-poor-households-quang-nam-province
Flood-affected poor households get 'safe houses'	http://vietnamnews.vn/society/872631/flood-affected-poor-households-get-safe-houses.html
Central residents take each day as it comes after historic storm	https://vietnamnews.vn/society/805620/central-residents-take-each-day-as-it-comes-after-historic-storm.html
Quang Nam's flood-hit residents receive new houses	https://en.vietnamplus.vn/quang-nams-floodhit-residents-receive-new-houses/200943.vnp
UNDP supports flood affected people in Central Viet Nam	http://news.chinhphu.vn/Home/UNDP-supports-floodaffected-people-in-Central-VN/202010/41928.vgp
Over 26000 poor and near poor people affected storms-and-floods in central Viet Nam	https://reliefweb.int/report/viet-nam/over-26000-poor-and-near-poor-people-affected-storms-and-floods-central-viet-nam
Quang Nam's flood hit residents receive new houses	http://vietnamnews.vn/society/939297/quang-nams-flood-hit-residents-receive-new-houses.html
Storm resilient houses built for poor families	https://vietnamtimes.org.vn/storm-resilient-houses-built-for-poor-families-31115.html
Over 26000 poor and near poor people affected by natural disasters supported for stabilization	https://vietnamtimes.org.vn/over-26000-poor-and-near-poor-people-affected-by-natural-disasters-supported-for-stabilization-31158.html

Over 26000 storm affected people supported	https://tienphongnews.com/over-26000-storm-affected-people-supported-161569.html
UNDP provides emergency assistance to flood hit people in the central region	http://en.qdnd.vn/social-affairs/news/undp-provides-emergency-assistance-to-flood-hit-people-in-the-central-region-524008
UNDP supports disaster affected people in central Viet Nam	http://vietnamnews.vn/environment/804433/undp-supports-disaster-affected-people-in-central-viet-nam.html
UNDP offers urgent relief package to flood hit people in central Viet Nam	https://www.ngocentre.org.vn/news/undp-offers-urgent-relief-package-flood-hit-people-central-vietnam
Central residents take each day as it comes after historic storm	http://vietnamnews.vn/society/805620/central-residents-take-each-day-as-it-comes-after-historic-storm.html
UNDP helps Quang Ngai residents increase resilience to natural disasters	https://vovworld.vn/en-US/village-life/undp-helps-quang-ngai-residents-increase-resilience-to-natural-disasters-921662.vov
When foreign friends show kind support to Viet Nam	http://hanoitimes.vn/disaster-relief-when-foreign-friends-show-kind-support-to-vietnam-314765.html
UNDP delivers emergency support to storm and flood affected people in the central region of Viet Nam	http://phongchongthientai.mard.gov.vn/en/Pages/undp-delivers-emergency-support-to-storm-and-flood-affected-people-in-the-central-region-of-viet-nam.aspx
Le Viet Nam remercie les organisations internationales pour leurs secours	https://www.lecourrier.vn/le-vietnam-remercie-les-organisations-internationales-pour-leurs-secours/878693.html
UNDP provides emergency assistance to flood hit people in the central region	http://en.qdnd.vn/social-affairs/news/undp-provides-emergency-assistance-to-flood-hit-people-in-the-central-region-524008
Complete the repair and hand over thousands of houses to the people in central Viet Nam	https://kinhtenongthon.vn/hoan-thanh-sua-chua-va-ban-giao-hang-nghin-can-nha-cho-nguoi-dan-mien-trung-post42135.html
UNDP supports build new resilient houses and repairs more than 3,000 houses for local people in central Viet Nam	https://thoidai.com.vn/undp-ho-tro-xay-moi-sua-chua-tren-3000-can-nha-ung-pho-thien-tai-cho-ba-con-cac-tinh-mien-trung-137736.html
Support over 26,000 poor and near-poor people affected by storms in the central	https://vtv.vn/xa-hoi/ho-tro-hon-26000-nguoi-ngheo-va-can-ngheo-bi-anh-huong-boi-bao-lu-mien-trung-20210501000705361.htm
Nearly 3000 people in Quang Nam benefit from disaster response project	http://baoquangnam.vn/xa-hoi/gan-3000-nguoi-dan-quang-nam-huong-loi-tu-du-an-ung-pho-thien-tai-111479.html
Over 26,000 poor and near-poor got support to stabilize after typhoons and floods	https://nongnghiep.vn/hon-26000-nguoi-ngheo-can-ngheo-da-duoc-ho-tro-tai-on-dinh-sau-lu-lut-d289575.html
UNDP completes the repair and hands over thousands of houses to the people in central Viet Nam	https://tinnhanhchungkhoan.vn/undp-hoan-thanh-sua-chua-va-ban-giao-hang-nghin-can-nha-cho-nguoi-dan-mien-trung-post268075.html
UNDP supports build new resilient houses and repairs more than 3,000 houses for local people in central provinces	https://baomoi.com/undp-ho-tro-xay-moi-sua-chua-tren-3-000-can-nha-ung-pho-thien-tai-cho-ba-con-cac-tinh-mien-trung/c/38689807.epi
Thua Thien Hue Red Cross news	https://tinhhoictd.thuathienhue.gov.vn/?gd=4&cn=80&tm=8
UNDP supports build new resilient houses and repairs more than 3,000 houses for local people in central provinces	https://tincuaban.net/undp-ho-tro-xay-moi-sua-chua-tren-3-000-can-nha-ung-pho-thien-tai-cho-ba-con-cac-tinh-mien-trung.html
Hand over 2 resilient houses for the poor people in Que Son	http://baoquangnam.vn/xa-hoi/ban-giao-2-nha-an-toan-cho-nguoi-ngheo-tai-que-son-111493.html

UNDP provides emergency support to the storm, flood affected people in the central provinces	https://laodong.vn/xa-hoi/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-thiet-hai-do-lu-lut-o-mien-trung-852388.lido
UNDP works closely with Quang Ngai Red Cross to provide emergency support for the local people	https://etime.danviet.vn/undp-phoi-hop-hoi-chu-thap-do-tinh-quang-ngai-ho-tro-khan-cap-cho-nguoi-dan-20201107114755254.htm
UNDP supports storm, flood affected people in the central provinces	https://nhandan.com.vn/nhan-ai/undp-ho-tro-nguoi-dan-bi-anh-huong-bao-lut-o-mien-trung-623590/
UNDP supports people in the Central region to overcome the consequences of floods and storms	https://baotainguyenmoitruong.vn/undp-ho-tro-nguoi-dan-mien-trung-khac-phuc-hau-qua-bao-lut-315445.html
UNDP provides emergency support to people affected by storms and floods in Central Vietnam	https://dangcongsan.vn/kinh-te/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-viet-nam-567407.html
UNDP provides emergency support to people affected by storms and floods in the Central region	https://tinnhanhchungkhoan.vn/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-post254496.html
UNDP provides emergency support to people in flood areas	http://baoquangnam.vn/xa-hoi/undp-ho-tro-khan-cap-cho-nguoi-dan-vung-lu-95082.html
UNDP supports people in the Central region to overcome the consequences of floods and storms	https://moitruong.net.vn/undp-ho-tro-nguoi-dan-mien-trung-khac-phuc-hau-qua-bao-lut/
UNDP provides emergency support to the people of Central Vietnam	https://vtv.vn/xa-hoi/undp-ho-tro-khan-cap-cho-nguoi-dan-mien-trung-viet-nam-20201107200952915.htm
UNDP supports the Central region with USD 400,000	https://www.msn.com/vi-vn/news/national/li%C3%AAn-h%E1%BB%A3p-qu%E1%BB%91c-h%E1%BB%97-tr%E1%BB%A3-mi%E1%BB%81n-trung-400000-usd/ar-BB1aJHQ1
UNDP provides emergency support to people affected by storms and floods in Central Vietnam	https://vovworld.vn/vi-VN/xa-hoi-doi-song/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-viet-nam-919574.vov
UNDP hands over household kits to support flood-affected central provinces	https://congly.vn/undp-ban-giao-do-dung-ho-tro-cac-tinh-mien-trung-bi-lu-lut-172037.html
UNDP supports the Central region with USD 400,000	https://vnexpress.net/lien-hop-quoc-ho-tro-mien-trung-400-000-usd-4187672.html
Starting to repair the first 5 houses for people in flood-prone areas	http://baoquangngai.vn/channel/2024/202011/khoi-cong-sua-chua-5-can-nha-dau-tien-cho-nguoi-dan-vung-bao-lut-3029750/
Support household kits and home repair for people affected by storms and floods	http://baovanhoa.vn/van-hoa/artmid/428/articleid/35031/ho-tro-do-dung-va-sua-nha-cho-nguoi-dan-bi-anh-huong-boi-bao-lut
UNDP supports people affected by storms and floods in the Central region	https://phunuvietnam.vn/undp-ho-tro-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-20201107234218056.htm
UNDP provides emergency support to people in Central region	https://www.daibieunhandan.vn/undp-trao-ho-tro-khan-cap-cho-dong-bao-mien-trung-uctryggm0n-49674
UNDP supports the Central region with USD 400,000	http://kgtv.vn/tin-tuc-va-su-kien/lien-hop-quoc-ho-tro-mien-trung-400-000-usd/
UNDP supports the Central region with USD 400,000	https://www.baolaodong.net/f2/lien-hop-quoc-ho-tro-mien-trung-400-000-usd-9698/

Emergency support for people affected by storms and floods in Central Vietnam	http://doanhnghiepvadoanhnhan.vn/ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-viet-nam-10124.html
Support household kits for people in the Central region	https://laodongthudo.vn/ho-tro-do-dung-gia-dinh-cho-nguoi-dan-mien-trung-115318.html
UNDP provides emergency support to people affected by storms and floods in Central Vietnam	https://baoxaydung.com.vn/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung-292506.html
UNDP provides emergency support to people affected by storms and floods in 5 coastal provinces	https://www.sggp.org.vn/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-bao-lut-tai-5-tinh-mien-trung-696094.html
UNDP provides emergency support to people affected by storms and floods in Central Vietnam	https://baomoi.com/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung/r/36950369.epi
UNDP provides emergency support to people affected by storms and floods in Central Vietnam	http://hanoitv.vn/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-anh-huong-bao-lu-o-mien-trung-v153316.html
UNDP provides emergency support to people affected by storms and floods	https://baao.vn/thoisu/undp-ho-tro-nguoi-dan-bi-anh-huong-boi-bao-lut-o-mien-trung/
UNDP provides emergency support to people affected by storms and floods	https://tamdiem247.com/tin-tuc/undp-ho-tro-khan-cap-cho-nguoi-dan-bi-thiet-hai-do-lu-lut-o-mien-trung_laodong-852388.html
Training on repairing houses to prevent floods and storms conducted in Quang Dien district	https://thuathienhue.gov.vn/vi-vn/Tin-so-nganh-dia-phuong/tid/Quang-Dien-tap-huan-ho-tro-sua-chua-nha-o-phong-chong-bao-lut-an-toan/newsid/F6029989-BA92-478D-9BE1-ACB2010E243C/cid/B978B3F3-05EF-45E4-BEE7-F47C2B99302B
UNDP supports nearly 4 billion VND for people affected by storms and floods in 2020	https://thuathienhue.gov.vn/vi-vn/Thong-tin-dieu-hanh-cua-ubnd-tinh/tid/Chuong-trinh-Phat-trien-cua-Lien-hiep-quoc-ho-tro-gan-4-ty-dong-cho-nguoi-dan-bi-anh-huong-cua-bao-lu-nam-2020/newsid/31FAEE65-7BE6-47DE-AB9A-AC9F00ED05C1/cid/B2893D90-84EA-452E-9292-84FE4331533D
Thua Thien Hue received nearly 4 billion VND to support storms and floods affect people	https://baodansinh.vn/thua-thien-hue-tiep-nhan-gan-4-ty-dong-ho-tro-nguoi-dan-chiu-anh-huong-bao-lu-nam-2020-20201230065430995.htm
UNDP in Vietnam supports with the Project Response to Disaster Project in Vietnam implemented in our province	https://www.quangbinh.gov.vn/3cms/chuong-trinh-phat-trien-lien-hop-quoc-tai-viet-nam-tai-tro-du-an-ung-pho-voi-thien-tai-tai-viet.htm
Quang Binh Red Cross distributes household kits to people affected by natural disasters in 2020	https://www.facebook.com/hoichuthapdoquangbinh/posts/1334923163556404
Quang Binh Red Cross organizes the TOT training on safe house repair technique	http://hoichuthapdoquangbinh.gov.vn/3cms/hoi-chu-thap-do-tinh-quang-binh-to-chuc-tap-huan-tot-sua-chua-nha-an-toan..htm
The United Nations Development Program supports the people of Quang Tri	http://quangtrivn.vn/tin-tuc-n19087/chuong-trinh-phat-trien-lien-hiep-quoc-ho-tro-nguoi-dan-quang-tri.html
Support household kits items for 823 households those affected by floods	http://www.baoquangtri.vn/Thoi-su/modid/445/ItemID/155840/title/Ho-tro-do-dung-cho-823-ho-dan-bi-thiet-hai-do-lu-lut
Distributing household kits to people affected by storms and floods in 2020	https://tinhhocitd.thuathienhue.gov.vn/?gd=4&cn=207&tc=31077
Hue Red Cross support household kit items for the people of An Dong ward	http://huecity.gov.vn/UBMT-va-%C4%90oan-the/pid/25345/cid/110?tid=Hoi-Chu-thap-do-thanh-pho-Hue-tang-qua-ho-tro-nguoi-dan-phuong-An-Dong.html

UNDP supports more than 3.9 billion VND to people affected by storms and floods	http://baoquangnam.vn/xa-hoi/undp-vien-tro-hon-39-ty-dong-cho-nguoi-dan-bi-anh-huong-bao-lu-106588.html
Quang Nam Provincial Red Cross deploys emergency humanitarian assistance project	http://baoquangnam.vn/xa-hoi/hoi-chu-thap-do-tinh-trien-khai-du-an-ho-tro-nhan-dao-khan-cap-106282.html
Distributing household kits to people in Tien Canh commune	http://baoquangnam.vn/xa-hoi/cap-phat-bo-dung-cu-gia-dinh-cho-cac-ho-bi-anh-huong-thien-tai-tai-tien-phuoc-110396.html
Distributing household kits to people	https://www.facebook.com/HoiChuThapDoTinhQuangNam/posts/4042536492471446
Safe house repair workshop	https://www.facebook.com/HoiChuThapDoTinhQuangNam/posts/3754177217974043
UNDP supports 4 billion VND for disaster recovery in Quang Ngai	https://www.sggp.org.vn/undp-vien-tro-4-ty-dong-khac-phuc-thien-tai-o-quang-ngai-715880.html
Quang Ngai: Implement the program on safe house repair for those affected by natural disasters	https://www.youtube.com/watch?v=obriAp7PoVw&feature=share
Support household kits and house repair for people affected by storms and floods	http://baovanhoa.vn/van-hoa/artmid/428/articleid/35031/ho-tro-do-dung-va-sua-nha-cho-nguoi-dan-bi-anh-huong-boi-bao-lu
Nearly 3,000 people in Quang Nam benefit from the Disaster response project	http://baoquangnam.vn/xa-hoi/gan-3000-nguoi-dan-quang-nam-huong-loi-tu-du-an-ung-pho-thien-tai-111479.html
Closing workshop of the Project Response to disasters in Viet Nam	https://www.facebook.com/HoiChuThapDoTinhQuangNam/posts/4123453504379744

3.2 Project Report 20-RR-FPA-041

1. Project Information			
Agency:	UNFPA	Country:	Viet Nam
Sector/cluster:	Protection - Gender-Based Violence Health	CERF project code:	20-RR-FPA-041
Project title:	Addressing special needs for sexual and reproductive health and gender-based violence for women, girls, the elderly and people with disabilities in flood affected areas		
Start date:	30/11/2020	End date:	29/05/2021
Project revisions:	No-cost extension <input type="checkbox"/>	Redeployment of funds <input type="checkbox"/>	Reprogramming <input type="checkbox"/>
Funding	Total requirement for agency's sector response to current emergency:	US\$ 4,500,000	
	Total funding received for agency's sector response to current emergency:	US\$ 1,339,889	
	Amount received from CERF:	US\$ 799,889	
	Total CERF funds sub-granted to implementing partners:	US\$ 0	
	Government Partners	US\$ 0	
	International NGOs	US\$ 0	
	National NGOs	US\$ 0	
Red Cross/Crescent Organisation	US\$ 0		

2. Project Results Summary/Overall Performance

Through this CERF grant, UNFPA Viet Nam in collaboration with the Ministry of Health and provincial Centres for Disease Control (CDC) in flood affected areas established 234 mobile service teams to provide outreach Sexual and Reproductive Health (SRH) services to 43,945 vulnerable people in flood affected areas (37,185 women aged 18 and older, 2,046 girls aged under 18 and 4,714 men, achieved nearly 290% compared to the planned target). In addition, 303,070 people (including 195,464 women aged 18 and older, 75,274 girls aged under 18 and 32,394 men) received SRH life-saving protection information. Small cash transfer (USD2.2 ~ VND50,000) was provided to 7,000 most vulnerable women aged 15-49 to cover transportation cost to reach the outreach locations. The government provided medical equipment and supplies and essential medicines free of charge for all people in these outreach missions.

UNFPA also partnered with Viet Nam Farmer Union to distribute 6,903 dignity kits to women, which includes 21 hygiene and sanitary items tailored to the immediate needs of local women, as well as GBV information leaflets that were included in a discreet manner to avoid a notice of potential GBV perpetrators. Additionally, 4.5 million people in affected provinces were reached through mobile text messages on GBV dispatched by three current biggest telecommunication companies in Viet Nam to bring attention to ending violence against women and disseminate information about the available supporting services for GBV survivors (i.e. hotline of Anh Duong House, UNFPA-supported One Stop Service Center for GBV victims was provided with the text messages).

Through the CERF grant, UNFPA also provided dignity kits to 3,704 elderly (2,884 older women and 820 older men) which included 21 necessary items for older persons to support them during and after floods (it notes that the content of the kit was slightly different from the above GBV package). Also, a special module of a smart phone app named "S-Health" was launched to provide information and guidelines on taking care of older persons and ensuring healthy environment for older persons during and after floods.

Of the supported beneficiaries, many people with disabilities (PWDs) who resided in flood affected areas received the support from CERF, including 2,197 received SRH mobile services and 1,545 received dignity kits.

In summary, with the CERF grant, UNFPA and its partners assisted a total of 54,552 people directly (i.e. who received SRH and GBV services) and 4,923,070 people indirectly (who received SRH and GBV information) in 11 flood-affected provinces in the central and highland regions between December 2020 and March 2021.

3. Changes and Amendments

No changes and amendments required for this project

4. Number of People Directly Assisted with CERF Funding*

Sector/cluster	Health									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	0	43,000	7,000	0	50,000	37,185	4,714	2,046	0	43,945
Total	0	43,000 (13,000 for clinical SRH services and 30,000 for life-saving protection information)	7,000 (2,000 for clinical SRH services and 5,000 for life-saving protection information)	0	50,000 (15,000 for clinical SRH services and 35,000 for life-saving protection information)	37,185	4,714	2,046	0	43,945
People with disabilities (PwD) out of the total										
	1,290	0	210	0	1,500	1,859	236	102	0	2,197

Sector/cluster	Protection - Gender-Based Violence									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	8,940	800	300	0	10,040	9,787	820	0	0	10,607
Total	8,940	800	300	0	10,040	9,787	820	0	0	10,607
People with disabilities (PwD) out of the total										
	900	300	0	0	1,200	1,245	300	0	0	1,545

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

5. People Indirectly Targeted by the Project

In health sector, with the CERF grant, 303,070 people (including 195,464 women aged 18 and older, 75,274 girls aged less 18 and 32,394 men) in flood affected provinces received life-saving protection information on sexual and reproductive health and Covid-19 prevention delivered by local health providers. Additionally, in Protection/Gender-Based Violence sector, 4,600,000 people (including 3,600,000 women aged 18, older and 900,000 men and 60,000 elderly) in affected areas were reached through mobile text messages on GBV prevention (*No violence against women. For help, please call 18001769 for free support*) dispatched by three current biggest telecommunication companies in Viet Nam to bring attention to ending violence against women and girls and disseminate information on the available supporting services for GBV survivors (i.e. UNFPA-supported One Stop Service Center for GBV victims, Anh Duong House).

6. CERF Results Framework

Project objective	To save the lives of most vulnerable and disadvantaged women, girls, the elderly, and people with disabilities (PWDs) by meeting their special needs for sexual and reproductive health (SRH) and gender-based violence (GBV) in 8 flood-affected provinces and Da Nang city of Vietnam.				
Output 1	Outreach/mobile services of quality SRH (esp. maternal health) and health sector response to GBV provided in 8 floods affected provinces and 1 city.				
Was the planned output changed through a reprogramming after the application stage?				Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Sector/cluster	Health				
Indicators	Description	Target	Achieved	Source of verification	
Indicator 1.1	Number of girls under age 18 receiving clinical SRH services, life-saving protection information and health sector response to GBV through outreach and mobile SRH/GBV teams.	7,000 (2,000 receive clinical services and 5,000 receive life-saving protection information)	2,046 received clinical services and 75,274 received life-saving protection information	The provincial CDC reports	
Indicator 1.2	Number of women over 18 receiving SRH services, life-saving protection information and health sector response to GBV through outreach and mobile SRH/GBV teams.	43,000 (13,000 receive clinical services and 30,000 receive life-saving protection information)	37,185 received clinical services and 195,464 received life-saving protection information	The provincial CDC reports	
Indicator 1.3	Number of women and girls supported with transportation costs to utilise outreach/mobile SRH services (as several of the affected areas are very remote, it is important to provide women and girls with small cash amounts to enable them to travel to the locations of outreach/mobile teams)	7,000	7,000	The provincial CDC reports. ID and/or household number of each cash receiver is recorded for verification purpose.	
Explanation of output and indicators variance:		With the support of the government for medical equipment, supplies and essential drugs, the outreach teams saved CERF resources to provide SRH services and information to a larger number of beneficiaries (compared to planned).			
Activities	Description	Implemented by			

Activity 1.1	Provide outreach, mobile SRH/GBV services and disseminate life-saving protection information to women and girls in flood affected areas	UNFPA Viet Nam in collaboration with the Ministry of Health and Provincial Department of Health and Centre for Disease Control (CDC) in floods affected areas.
Activity 1.2	Support transportation costs for women and girls to visit mobile health teams	UNFPA Viet Nam in collaboration with Provincial Departments of Health and CDC in floods affected areas
Activity 1.3	Monitoring, evaluation and technical assistance	UNFPA Viet Nam

Output 2 GBV prevention and response by providing information and services through distribution of dignity kits, dissemination of GBV/SRH short text messages, and through mobile apps for the elderly “S-Health”.

Was the planned output changed through a reprogramming after the application stage? Yes No

Sector/cluster Protection - Gender-Based Violence

Indicators	Description	Target	Achieved	Source of verification
Indicator 2.1	Number of dignity kits distributed to women and girls, the elderly and PWDs with disabilities at risk of GBV/DV.	6,440 women/girls at risk GBV, 1.900 elderly women without disabilities, 900 elderly women with disabilities, 300 elderly men with disabilities, and 500 elderly men without disabilities	6,903 women/girls at risk of GBV 1,984 elderly women without disabilities, 900 elderly women with disabilities, 300 elderly men with disabilities, 520 elderly men without disabilities	Government reports with signatures of dignity kit receivers
Indicator 2.2	Number of people who have received GBV/SRH information via mobile phone text messages.	3.2 million people	4.5 million people	UNFPA report
Indicator 2.3	Number of elderly who have accessed SRH and GBV information and services from the mobile apps “S-Health” developed by Explus.	58,000	60,000	Government reports. The total number includes those who received information from S-Health App and other means of communication

Explanation of output and indicators variance: UNFPA Viet Nam received a very positive response from leaders of Viet Nam Farmer Union and beneficiaries on the dignity kits (Farmer’s Union’s report and interviews with recipients during monitoring visits). Also, UNFPA assessed that mobile phone text messages on GBV/SRHR reached the desired outcome at speed and scale, also considering this was done for the first time in Viet Nam. Given the country’s high GBV prevalence level, such awareness-raising activities were critical in a situation where the linkage between disasters and heightened risk of GBV was non-existent. It was also good that the Anh Duong Peace House (GBV OSSC) was already operational from early part of 2020, and communication through dignity kits distribution and SMS text messages was linked to the hotline service provided by the Anh Duong Peace House.

Activities	Description	Implemented by
Activity 2.1	Procure and disseminate dignity kits in the floods affected locations.	Dignity kits were procured by UNFPA Viet Nam locally, using the fast track procedure which has been approved by UNFPA HQ. Distribution was done through the Viet Nam Farmer’s Union for women and girls, and the Viet Nam Youth Union for the elderly.

Activity 2.2	Disseminate key messages on SRH/GBV through mobile telephone service providers [the SMS text messages]	UNFPA Viet Nam in partnership with three key mobile phone suppliers, namely Viet Nam Post and Telecommunication Group, Mobifone and Viettel Telecom.
Activity 2.3	Support the elderly by adding a module specifically on floods to the apps “S-Health” developed by UNFPA for the elderly, including subjects such as mental health, information for staying safe and healthy, and how to call family doctors.	UNFPA Viet Nam in collaboration with Ministry of Health and Explus Company.

7. Effective Programming

CERF expects partners to integrate and give due consideration to cross-cutting issues such as Accountability to Affected People (AAP), Protection from Sexual Exploitation and Abuse (PSEA), People with disabilities (PwD), Centrality of Protection as well as Gender and Age. In addition, the Emergency Relief Coordinator (ERC) has identified four underfunded priority areas⁵ often lacking appropriate consideration and visibility: women and girls, people with disabilities, education and protection. **The following sections demonstrate how cross-cutting issues and the ERC’s four underfunded priority areas have been addressed through project activities and should highlight the achieved impact wherever possible.**

a. Accountability to Affected People (AAP)⁶:

Outreach service provision and distribution of dignity kits by provincial CDCs, the Farmer’s Union and the Youth Union was based on feedback from the affected communities, findings of rapid assessments and consultations with relevant stakeholders, thereby adapting the project design and implementation. In the flood-affected areas, the Farmer’s Union and the Youth Union are both deeply rooted in the local communities, who themselves participated in monitoring the planned service provision and provided feedback to UNFPA and the Ministry of Health regarding necessary adjustments and revisions.

b. AAP Feedback and Complaint Mechanisms:

Each mobile service team made a complaint box and hotline available during its service to receive complaints, feedback and suggestions from the patients and communities that allowed confidentiality. The provincial CDCs and the Maternal and Child Health Department of the Ministry of Health was responsible for confidentially reverting to the individual complainants. Through monitoring missions, UNFPA and the Ministry of Health staff assessed the effectiveness of the feedback or complaint mechanism and helped address the issues that emerged. After completion of project, UNFPA received good feedback from partners through their project report.

c. Prevention of Sexual Exploitation and Abuse (PSEA):

UNFPA strictly applied zero tolerance to sexual exploitation and abuse. PSEA protocols were applied to all implementing partners (IPs), and all IP personnel were obligated to immediately report any incidents or suspicions of sexual exploitation and abuse to UNFPA and collaborate with UNFPA as stipulated in the IP agreement. Also, immediate medical and other necessary assistance and safety measures were ready to be provided by UNFPA to victims of violence through a survivor-centred approach.

d. Focus on women, girls and sexual and gender minorities, including gender-based violence:

⁵ These areas include: support for women and girls, including tackling gender-based violence, sexual and reproductive health and empowerment; programmes targeting people with disabilities; education in protracted crises; and other aspects of protection. The ERC recommended an increased focus on these four areas to ensure that they be given due consideration by RC/HCs and UNCTs/HCTs when prioritizing life-saving needs for inclusion in CERF requests. While CERF remains needs-based, the ERC will be looking for country teams to prioritize projects and mainstreamed activities that systematically and effectively address to these four historically underfunded areas. Please see the Questions and Answers on the ERC four priority areas [here](#).

⁶ AAP and PSEA are part and parcel of IASC commitments, and therefore mandatory for compliance for all UN agencies and partners. Agencies do not necessarily need to establish new AAP and PSEA mechanisms for CERF projects if functioning ones are already in place. For more information please refer to the [IASC AAP commitments](#).

The project ensured the protection of women and girls. It is to safeguard SRH and rights of women and girls, mitigate GBV risks, and protect the dignity of women, girls, the elderly and PWDs adversely affected by the crisis. This is an essential element for gender equality and women's empowerment. The GBV prevalence in Viet Nam is already high, which results from gender inequality and socio-cultural norms of the Vietnamese society. By preserving dignity and protecting rights of women and girls in crisis, UNFPA contributed to the improvement of women's status and provided support to the most vulnerable.

e. People with disabilities (PwD):

PWDs were the direct project target. With the CERF grant, UNFPA provided outreach essential SRH services for 2,197 women, men, and girls with disabilities. Additionally, 1,545 Dignity Kits were delivered to women, girls aged 15-49 and old men and women with disabilities in most flood-affected areas. As approved by UNFPA HQ, the content of the dignity kits for the elderly was slightly different from those for women against GBV, and they were differentiated between elderly men and women. Distribution partnership was made with the Viet Nam Youth Union for the first time, to promote collaboration and solidarity between young and old people in the country. This also went well with the life-cycle approach which UNFPA is advocating for in supporting interventions on population ageing. The dignity kits for older persons contributed to increased protection and participation of older persons, including those with disabilities, in the emergency.

f. Protection:

Through the CERF support, UNFPA provided support to protect the most vulnerable and disadvantaged groups of the population, in particular women and girls, the elderly and PWDs in flood-affected areas, focusing on protection from GBV. The project protected them from GBV and domestic violence as well as from any negative impact on their health and well-being through outreach and mobile SRH/GBV teams, provision of life-saving protection information, distribution of dignity kits, provision of information via SMS text messages, IEC materials in the dignity kits, and the use of mobile app "S-Health". Number of calls to the hotline number (of Anh Duong House) has increased after launching the SMS text messages distribution in eight flood-affected provinces - women and girls at risk of GBV were able find the support and counselling from Anh Duong house.

g. Education:

N/A

8. Cash and Voucher Assistance (CVA)

Use of Cash and Voucher Assistance (CVA)?

Planned	Achieved	Total number of people receiving cash assistance:
Yes, CVA is a component of the CERF project	Yes, CVA is a component of the CERF project	7,000

If **no**, please describe why CVA was not considered. Where feasible, CVA should be considered as a default response option, and multi-purpose cash (MPC) should be utilised wherever possible.

If **yes**, briefly note how CVA is being used, highlighting the use of MPC, and if any linkages to existing social protection systems have been explored.

While mobile teams had been providing SRH/GBV services, the affected locations were vast, and it was important to provide women and girls with small cash to enable them to travel from their remote locations to the mobile teams/existing clinics. The project provided 7,000 small cash transfers, VND 50,000 (about USD 2.20) for most vulnerable woman and girls aged 15-49 to cover the cost of transportation. This activity was conducted by provincial CDCs in collaboration with UNFPA and Ministry of Health. This support motivated women and girls to use the outreach/mobile health care services to protect their own health, which otherwise they would have been chosen to postpone or cancel in such hardships. Women and girls, especially pregnant mothers, continued to receive health care as planned and as

necessary. It should be noted that the current stage health insurance or social protection programmes do not cover this cost. Each cash receiver had to present their ID card or household book to receive the cash assistance. Personal information of the receivers was recorded and archived guaranteeing confidentiality, for later verification purposes.

Parameters of the used CVA modality:				
Specified CVA activity (incl. activity # from results framework above)	Number of people receiving CVA	Value of cash (US\$)	Sector/cluster	Restriction
Support transportation costs for women and girls to visit mobile health teams	7,000	US\$ 2,20	Health - Sexual and Reproductive Health	Restricted
[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.
[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.

9. Visibility of CERF-funded Activities

Title	Weblink
UNFPA developed a documentary film on its support to ensuring uninterrupted SRH service provision despite 2020 floods.	https://youtu.be/POa2kqhKhmU
Nhan Dan News broadcast on maternal health support during floods	https://fb.watch/6kPXuYhuFJ/
TV Talkshow on UNFPA's support on Maternal Health in emergencies	https://youtu.be/33mrS6UD6go
UNFPA provides more equipment to better reproductive health in central Việt Nam	https://vietnamnews.vn/society/917598/unfpa-provides-more-equipment-to-better-reproductive-health-in-central-viet-nam.html
Nearly 1,100 fetal heart monitors handed over to flood-hit areas	https://en.nhandan.vn/mobile_society/mobile_health/item/9731102-nearly-1-100-fetal-heart-monitors-handed-over-to-flood-hit-areas.html
UNFPA ensures uninterrupted provision to female victims in Vietnam's flood	http://hanoitimes.vn/unfpa-ensures-uninterrupted-provision-to-female-victims-in-vietnams-floods-316900.html
Facebook news on UNFPA support in Tra Leng commune, Quang Nam province	https://m.facebook.com/story.php?story_fbid=2040893439385728&id=249030355238721
Facebook news on supply of medical equipment to support Vietnam during the floods	https://www.facebook.com/249030355238721/posts/2095466347261770/
Facebook post on supply of medical equipment to support Vietnam during the floods	https://www.facebook.com/249030355238721/posts/2095418457266559/
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1355007439595167746?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1355352381257445381?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1372480846167302148?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1372757770168983552?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1372759213542305796?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/kitahara_naomi/status/1372759769493086209?s=20

Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1377912764237144069?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/kitahara_naomi/status/1377879430006067200?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1377923189662093316?s=20
Twitter posts about UNFPA's support on Maternal Health during floods	https://twitter.com/unfpa_vietnam/status/1377934518120669184?s=20
Amid Viet Nam's devastating floods, UNFPA offers additional support for women and girls affected by the crisis	https://vietnam.unfpa.org/en/news/amid-viet-nams-devastating-floods-unfpa-offers-additional-support-women-and-girls-affected https://www.facebook.com/249030355238721/posts/1999392546869151/
News on VTV 14 on the Handover Ceremony was organized on 7th January 2021	https://www.youtube.com/watch?time_continue=2&v=Uy234pBf_8U&feature=emb_logo (from the 8 th minute)
UNFPA Press release on dignity kits handover	https://vietnam.unfpa.org/en/news/response-viet-nams-devastating-floods-unfpa-renders-extended-support-central-viet-nam
Article on Dignity kits delivery for women in Thanh Hoa	https://baothanhhoa.vn/doi-song-xa-hoi/ho-tro-1-438-bo-do-dung-thiet-yeu-danh-cho-nu-hoi-vien-nong-dan-bi-anh-huong-do-lu-lut/130603.htm
UNFPA offers additional support for women, girls in Central VN	http://news.chinhphu.vn/Home/UNFPA-offers-additional-support-for-women-girls-in-Central-VN/202012/42359.vgp
UNFPA earmarks additional 800,000 USD for flood-affected women, girls	https://en.vietnamplus.vn/unfpa-earmarks-additional-800000-usd-for-floodaffected-women-girls/192734.vnp
UNFPA extends support to vulnerable women in Vietnam	http://hanoitimes.vn/unfpa-extends-support-to-vulnerable-women-in-vietnam-315194.html
UN agency provides another \$800,000 for women, girls in flooded central Vietnam	https://e.vnexpress.net/news/news/un-agency-provides-another-800-000-for-women-girls-in-flooded-central-vietnam-4203091.html
UNFPA gives dignity kits to women in central provinces	https://vietnamnews.vn/society/856115/unfpa-gives-dignity-kits-to-women-in-central-provinces.html
Twitter post on GBV dignity kits distribution	https://twitter.com/UNFPAasia/status/1335998046232952832?s=20
Twitter post on GBV dignity kits distribution	https://twitter.com/unfpa_vietnam/status/1336268584067076097?s=20
Twitter post on GBV dignity kits distribution	https://twitter.com/kitahara_naomi/status/1339425731797905408?s=20
Twitter post on GBV dignity kits distribution	https://twitter.com/UNCERF/status/1339542106453409795?s=20
Twitter post on GBV dignity kits distribution	https://twitter.com/kitahara_naomi/status/1343769877266354176?s=20
Twitter post on GBV dignity kits distribution	https://twitter.com/kitahara_naomi/status/1347168054954790913?s=20
UNFPA Vietnam partners with young people to support older persons	http://dtinews.vn/en/news/017004/72198/unfpa-vietnam-partners-with-young-people-to-support-older-persons.html
The S-Health launch on VTC14	https://www.youtube.com/watch?v=boTP0ow6mVI
Talk show with Nhan Dan TV on S-Health and UNFPA's support to the elderly in emergencies	https://nhandantv.vn/l-20-20-doi-ngoai-hoi-nhap-unfpa-cung-viet-nam-cham-soc-suc-khoe-nguoi-cao-tuoi-d169588.htm
Talk show on Youth supporting the old people in the flooded region	https://www.facebook.com/watch/?v=205820704637125
Handover kids to the VNYU to support the older persons and VNYU delivered the kids to the older	https://www.youtube.com/watch?v=FjxES9yi5qY&t=53s&ab_channel=tuyen108vtv
UNFPA provides \$180,000 in flood relief to elderly Vietnamese	https://e.vnexpress.net/news/news/unfpa-provides-180-000-in-flood-relief-to-elderly-vietnamese-4227299.html
Facebook posts on distribution of the kits to older persons	https://m.facebook.com/story.php?story_fbid=2078101938998211&id=249030355238721
Facebook posts on distribution of the kits to older persons	https://m.facebook.com/story.php?story_fbid=2078116222330116&id=249030355238721
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2062769597198112/

Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2061992917275780/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2060320797442992/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2059393610869044/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2057200544421684/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2057191971089208/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2056177734523965/
Facebook posts on distribution of the kits to older persons	https://www.facebook.com/249030355238721/posts/2055427301265675/
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1356145956173959175?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1356153704596926466?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/kitahara_naomi/status/1356081021406461955?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/UNFPAasia/status/1356227919912132608?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1357636351705812992?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1367675961274028033?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1367740979608842243?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/kitahara_naomi/status/1367693664571379713?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/kitahara_naomi/status/1367778561445130241?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/kitahara_naomi/status/1367694780533067778?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1372123263338311684?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1372127292302917637?s=20
Twitter posts on distribution of the kits to older persons	https://twitter.com/unfpa_vietnam/status/1372130503965376515?s=20
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2042140945927644/
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2041852979289774/
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2041828259292246/
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2041043576037381/
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2040900569385015/
Facebook posts on S-Health launch	https://www.facebook.com/249030355238721/posts/2034464173361988/
Twitter post on S-Health launch	https://twitter.com/kitahara_naomi/status/1352478426746089475?s=20
Twitter post on S-Health launch	https://twitter.com/kitahara_naomi/status/1353921645103071233?s=20
Twitter post on S-Health launch	https://twitter.com/unfpa_vietnam/status/1354690016706850816?s=20
Twitter post on S-Health launch	https://twitter.com/unfpa_vietnam/status/1355011552991043585?s=20

3.3 Project Report 20-RR-CEF-061

1. Project Information

Agency:	UNICEF	Country:	Viet Nam
Sector/cluster:	Water, Sanitation and Hygiene Nutrition Protection - Child Protection	CERF project code:	20-RR-CEF-061
Project title:	Provision of life-saving WASH, Health & Nutrition and Child Protection activities for the flood affected people		
Start date:	04/11/2020	End date:	03/05/2021
Project revisions:	No-cost extension <input type="checkbox"/>	Redeployment of funds <input type="checkbox"/>	Reprogramming <input type="checkbox"/>

Funding

Total requirement for agency's sector response to current emergency:	US\$ 3,920,000
Total funding received for agency's sector response to current emergency:	US\$ 2,734,217
Amount received from CERF:	US\$ 1,200,000
Total CERF funds sub-granted to implementing partners:	US\$ 846,303
Government Partners	US\$ 846,303
International NGOs	US\$ 0
National NGOs	US\$ 0
Red Cross/Crescent Organisation	US\$ 0

2. Project Results Summary/Overall Performance

Through the CERF grant, the project provided critical services to save the lives of and protect the most vulnerable boys and girls, and their families by meeting their immediate needs for WASH, Nutrition, and Child Protection in Ha Tinh, Quang Binh and Quang Tri from November 2020 to April 2021.

UNICEF procured and distributed WASH supplies for 3,232 households, 87 commune health centers, and 36 schools, including 36 water filtration systems for schools, 2,020 ceramic water filters, 1,212 water tanks for households, and 13,404 bottles of hand sanitizer for health staff, teachers and children. National Centre for Rural Water Supply and Sanitation (NCERWASS) and UNICEF conducted communication sessions for teachers, and school managers on the maintenance of the school WASH facilities in Ha Tinh, Quang Binh and Quang Tri. Furthermore, 19,523 people at 54 schools and 6 health stations benefitted from the repaired WASH facilities. The project reached 34,010 beneficiaries with access to safe drinking water and hygiene.

UNICEF and the National Institute of Nutrition procured and distributed 30 tons of Ready to Use Therapeutic Food to the most affected communes. The National Institute of Nutrition (NIN) and UNICEF conducted rapid training of 325 frontline health workers for emergency deployment to roll out severe acute malnutrition (SAM) screening campaigns and treatment in 170 communes. A total of 70,180 children under five were screened, and 3,620 cases of acute malnutrition, of which 1,982 are SAM and 1,638 are moderate acute malnutrition, were detected and treated. The project reached 70,010 beneficiaries by supporting detection and treatment of malnutrition.

UNICEF and The Ministry of Labour, Invalids and Social Affairs (MOLISA) supported rapid training on case management and psychosocial support (MHPSS) for 216 facilitators and frontline workers, reaching 844 children with MHPSS, cash assistance and other support through case management. It also distributed 400 dignity kits to children, targeting girls and women in need of special protection. Furthermore, 13,440 children and caregivers benefited from psychosocial support by participating in MHPSS sessions and 33,600 people were reached with messages on preventing child protection risks through loudspeakers. The project reached 47,884 beneficiaries by addressing the special protection and mental health needs of children.

3. Changes and Amendments

Overall, the project was implemented as planned and no adjustment was required. However, almost all components have delivered more than the planned interventions, thus, reaching more beneficiaries than estimated in the original proposal. For the nutrition component, as recommended by local authorities, UNICEF and NIN expanded the SAM screening campaign to 12 additional communes of Vu Quang district in Ha Tinh, one of the most affected Provinces, reaching a total of 170 communes compared to 158 in the original plan. It has resulted in 18,000 more children screened compared with the target of 52,000, making the total of more than 70,000 children under-five being screened for detection of SAM. In the WASH sector, thanks to more accurate data obtained after the assessment of target schools 34,010 people were reached, against the original target of 30,000 people. In the area of child protection, UNICEF and its partner reached 13,440 children and caregivers through facilitated group sessions on mental health and psychosocial support instead of the planned individual sessions. Furthermore, UNICEF supported rapid training on case management and psychosocial support of 216 facilitators and frontline workers. They then provided psychological support and case management services to 844 children including 425 boys and 419 girls and among them 208 with disabilities and 227 from ethnic minorities, which is higher than the expected target. In addition, through the loudspeaker system, messages to prevent children from violence, abuse and injuries reached more beneficiaries (33,600) as initially planned (28,600).

4. Number of People Directly Assisted with CERF Funding*

Sector/cluster	Health									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

People with disabilities (PwD) out of the total

0	0	0	0	0	0	0	0	0	0	0
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Sector/cluster	Nutrition									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	150	150	25,500	26,500	52,300	165	160	33,607	36,408	70,015
Total	150	150	25,500	26,500	52,300	165	160	33,607	36,408	70,015

People with disabilities (PwD) out of the total

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

	13	13	721	750	1,497	11	12	937	1,016	1,953
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Sector/cluster	Water, Sanitation and Hygiene									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	5,800	6,300	8,700	9,200	30,000	5,802	4,167	13,009	11,032	34,010
Total	5,800	6,300	8,700	9,200	30,000	5,802	4,167	13,009	11,032	34,010

People with disabilities (PwD) out of the total

	502	546	246	260	1,554	1,411	1,396	103	100	3,010
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Sector/cluster	Protection - Child Protection									
Category	Planned					Reached				
	Women	Men	Girls	Boys	Total	Women	Men	Girls	Boys	Total
Refugees	0	0	0	0	0	0	0	0	0	0
Returnees	0	0	0	0	0	0	0	0	0	0
Internally displaced people	0	0	0	0	0	0	0	0	0	0
Host communities	0	0	0	0	0	0	0	0	0	0
Other affected people	17,450	4,500	4,050	4,000	30,000	16,552	14,360	8,611	8,361	47,884
Total	17,450	4,500	4,050	4,000	30,000	16,552	14,360	8,611	8,361	47,884

People with disabilities (PwD) out of the total

* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

1,512	390	115	113	2,130	753	722	621	672	2,768
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* Figures represent best estimates of people directly supported through CERF funding. Disaggregation by sex and age represents women and men ≥18, girls and boys <18.

5. People Indirectly Targeted by the Project

As an integral part of its response package, UNICEF, in close coordination with the Viet Nam Disaster Management Authority (VNDMA), developed and disseminated life-saving messages to 4 million people in the seven most affected provinces, including provinces supported by the CERF grant. The messages promoted critical life-saving practices such as clean water and hygiene practices, including handwashing; health including immunization and waterborne diseases prevention; nutrition for mother and children in emergency; food hygiene practice; child drowning and injury prevention; and child protection, psychosocial support, and well-being. The messages were disseminated combining traditional and social media channels, including TV, online media, Facebook, YouTube, and Zalo messenger, which is the most popular messaging app in Viet Nam. As a result, the dissemination of messages through different means reached went beyond the three affected provinces and reached audiences nationwide.

In addition, through the Nutrition's SAM screening campaign, 70,000 parents or caregivers of children under five benefited from key messages on the importance of infant and young child feeding practices during the emergency response. Also, 4,000 parents of children suffering from SAM and MAM benefited from nutrition counselling at home. The interventions helped raise parents' and caregivers' awareness on feeding practices and promote optimal growth and development of infants and young children in affected provinces.

6. CERF Results Framework

Project objective	To save the lives of and protect the most vulnerable boys and girls, their families, and communities by meeting their immediate needs for WASH, Nutrition, and Child Protection in three of the most affected provinces namely Ha Tinh, Quang Binh and Quang Tri in the central region of Viet Nam.			
Output 1	All children and families in flood and landslide affected communities, schools and health facilities have adequate access to safe water and improved sanitation facilities.			
Was the planned output changed through a reprogramming after the application stage? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>				
Sector/cluster	Water, Sanitation and Hygiene			
Indicators	Description	Target	Achieved	Source of verification
Indicator 1.1	# of school children, teachers and health staff benefited from improving WASH facilities and clean water and behaviour change communication (BCC) on personal hygiene practice	17,900	22,721	NCERWASS monitoring report
Indicator 1.2	# of people benefited from clean water and BCC activities in personal hygiene practices	12,100	11,289	NCERWASS monitoring report
Explanation of output and indicators variance:		The project reached more than the planned target because of more accurate data on the number of students obtained after the assessment of households.		
Activities	Description	Implemented by		
Activity 1.1	Supply RO water filter and hand sanitizer to schools and health stations	NCERWASS and Provincial Centre for Rural Water Supply and Sanitation (PCERWASS), Ministry of Agriculture and Rural Development (MARD); schools and health stations		
Activity 1.2	Develop and Carry out a BCC campaign and training for school children and the community on safe water, sanitation and hygiene practice, monitoring and assessment/evaluation	NCERWASS, PCERWASS, MARD, and professional trainers from supply provider Tan A Dai Thanh company and a professor from an academic institution; health stations and community		
Activity 1.3	Supply water tanks and water filters for households	NCERWASS and PCERWASS, MARD		

Activity 1.4	Repair WASH facilities for schools and health stations	NCERWASS, schools and health stations
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Output 2 All children under the age of five years in the affected areas are detected and treated of severe acute malnutrition status, and to be treated timely and pregnant and lactating women were access to essential health and nutrition counselling.

Was the planned output changed through a reprogramming after the application stage? Yes No

Sector/cluster	Nutrition			
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Indicators	Description	Target	Achieved	Source of verification
Indicator 2.1	# of children under five screened for detection of severe acute malnutrition (SAM) (disaggregated by sex)	50,000	70,015	NIN report
Indicator 2.2	# of SAM cases of children under five treated (disaggregated by sex)	2,000	1,985	NIN report
Indicator 2.3	# of health workers trained for rapid deployment	300	325	NIN report

Explanation of output and indicators variance: As recommended by local authority, UNICEF and NIN expanded the SAM screening campaign to 12 additional communes of Vu Quang district in Ha Tinh reaching a total of 170 communes compared to 158 in the original plan. This resulted in 18,000 more children screened compared with the target of 52,000, making the total of 70,015 children under-five being screened for detection of SAM. UNICEF also supported screening and treatment of additional 1,638 children with moderate acute malnutrition (MAM) who needed immediate treatment with a dose of RTUF of 50% of the one used for SAM. The treatment of MAM was supported by other funding source.

Activities	Description	Implemented by
Activity 2.1	Purchase and transport ready to use therapeutic food (RUFT) and infant scales to the project locations for treatment	NIN
Activity 2.2	Provide short-term training for the rapid deployment of 300 frontline health staff to conduct SAM diagnosis and treatment in the targeted provinces	NIN
Activity 2.3	Carry out the screening campaign for 50,000 children under five in 158 affected communes.	NIN
Activity 2.4	Provide support for treatment of 1,700 SAM boys and girls	NIN
Activity 2.5	Provide health and nutrition counselling for 1,000 pregnant and lactating women in the most affected communes (focus on IYCF & EPI)	NIN

Output 3 Children and caregivers affected by floods have access to lifesaving child protection assistance including key prevention messages, age specific and culturally appropriate psychosocial support, and referral services

Was the planned output changed through a reprogramming after the application stage? Yes No

Sector/cluster	Protection - Child Protection			
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Indicators	Description	Target	Achieved	Source of verification
Indicator 3.1	# of children and caregivers benefiting from psychosocial support activities (disaggregated by sex)	1,000	13,440 parents/caregivers and children, including 2,506 male & 4,214 female adults and 3,326 boys and 3,394 girls	MOLISA's and The Department of Labour, Invalids and Social Affairs' (DOLISA) reports
Indicator 3.2	# of children received age/gender sensitive case management services (disaggregated by age/sex/ disability)	400	844 children including 425 boys and 419 girls, and among them 208 with disabilities and 227 children of ethnic minorities	MOLISA's and DOLISAs' reports
Indicator 3.3	# of children and adults reached with key messages on prevention of child protection risks	28,600	33,600 people	MOLISA's and DOLISAs' reports

Explanation of output and indicators variance: UNICEF and its partner reached 13,440 children and caregivers through facilitated group sessions on mental health and psychosocial support instead of its original planned individual sessions. Furthermore, UNICEF supported rapid training on case management and psychosocial support of 216 facilitators and frontline workers, who managed to provide 844 children including 425 boys and 419 girls and among them 208 with disabilities and 227 from ethnic minorities with psychosocial support and case management services, which is higher than the expected target. In addition, through the loudspeaker system, messages on preventing children from violence, abuse and injuries have also reached more people (33,600) instead of initially planned (28,600).

Activities	Description	Implemented by
Activity 3.1	Provide mobile community-based psychosocial support (PSS) to affected boys and girls and caregivers through trained PSS facilitators with psychosocial first aid (PFA) and individual counselling skills	DOLISA of Ha Tinh, Quang Binh and Quang Tri provinces under the technical guidance, monitoring and supervision of the Department of Children's Affairs (DCA) of MOLISA.
Activity 3.2	Provide age- and gender-sensitive case management services for at-risk and affected boys and girls	Same as above.
Activity 3.3	Disseminate child-friendly and inclusive prevention messages related to personal safety, family separation, injuries, and violence and abuse and GBV risks	Same as above.

Output 4 PLEASE DELETE – only 3 sectors as Nutrition and Health is combined

Was the planned output changed through a reprogramming after the application stage? Yes No

Sector/cluster

Indicators	Description	Target	Achieved	Source of verification
Indicator 1.1	Prepop	Prepop	[Fill in]	[Fill in]

Explanation of output and indicators variance: [Fill in]

Activities	Description	Implemented by
Activity 1.1	Prepop	[Fill in]

7. Effective Programming

CERF expects partners to integrate and give due consideration to cross-cutting issues such as Accountability to Affected People (AAP), Protection from Sexual Exploitation and Abuse (PSEA), People with disabilities (PwD), Centrality of Protection as well as Gender and Age. In addition, the Emergency Relief Coordinator (ERC) has identified four underfunded priority areas⁷ often lacking appropriate consideration and visibility: women and girls, people with disabilities, education and protection. **The following sections demonstrate how cross-cutting issues and the ERC's four underfunded priority areas have been addressed through project activities and should highlight the achieved impact wherever possible.**

a. Accountability to Affected People (AAP)⁸:

Having led the joint assessment of the WASH, Nutrition, Child Protection and co-led Education sectors, UNICEF documented the most urgent needs through direct discussions with the most affected children, their families, communities and authorities, combined with data about these vulnerable groups (of latest surveys including the 2019 census, nutrition survey, etc). This information was the basis to design the response project. During the implementation, UNICEF and its implementing partners regularly conducted consultations, monitoring visits, including family visits, group discussions with the affected population to listen their voices and take note of their feedback. Critical findings were shared with implementing partners to immediately take necessary actions. For example, during a monitoring visit of nutrition interventions, local health partners requested to expand screening sessions to additional communities. UNICEF verified the request by conducting community and household visits and then followed through on the request. This resulted in 18,000 more children screened.

b. AAP Feedback and Complaint Mechanisms:

UNICEF and its implementing partners directly monitored the project implementation through field monitoring visits of project activities, visits of supplies distributions, family visits, and group discussions with the affected population to listen beneficiaries' voices. Critical findings gathered were shared with implementing partners immediately to take any necessary actions. For example, UNICEF identified bottlenecks of its WASH intervention and planned for corrective measures accordingly. While water supplies were distributed with instructions on operation and maintenance in Vietnamese, in many affected communities – generally those remote – local people only speak and read local ethnic languages. To ensure responses reached the most marginalized communities, UNICEF worked with government agencies to deliver critical WASH messages in local languages to reach these ethnic minority-dominated communities. In addition, the relief supplies provided to the beneficiaries have contact details of the responsible suppliers and the Government's IPs for any feedback, complaints and queries. Feedback and complaints were also collected through existing mechanisms such as government's hotlines, UN agencies, and INGOs.

c. Prevention of Sexual Exploitation and Abuse (PSEA):

UNICEF has child safeguarding and prevention of sexual exploitation and abuse (PSEA) policies in place. All UNICEF staff were trained on PSEA and implementing partners were sensitized. In partnership with UNFPA, UNICEF linked GBV and child protection services to provide timely survivor-centered assistance for women and children who experienced SEA and ensure safe access to report incidents of SEA through existing community-based complaint mechanism and the National Child Protection Helpline 111.

d. Focus on women, girls and sexual and gender minorities, including gender-based violence:

⁷ These areas include: support for women and girls, including tackling gender-based violence, sexual and reproductive health and empowerment; programmes targeting people with disabilities; education in protracted crises; and other aspects of protection. The ERC recommended an increased focus on these four areas to ensure that they be given due consideration by RC/HCs and UNCTs/HCTs when prioritizing life-saving needs for inclusion in CERF requests. While CERF remains needs-based, the ERC will be looking for country teams to prioritize projects and mainstreamed activities that systematically and effectively address to these four historically underfunded areas. Please see the Questions and Answers on the ERC four priority areas [here](#).

⁸ AAP and PSEA are part and parcel of IASC commitments, and therefore mandatory for compliance for all UN agencies and partners. Agencies do not necessarily need to establish new AAP and PSEA mechanisms for CERF projects if functioning ones are already in place. For more information please refer to the [IASC AAP commitments](#).

The project was designed based on recognizing gender differences and the specific needs of boys and girls, women, and men. The project was implemented in a gender-sensitive manner (reflected through M&E indicators) particularly tailoring the activities upon the needs of women and girls. Interventions such as distribution of dignity kits, messaging on gender-based violence and group sessions on mental health and psychosocial wellbeing reached marginalized women and adolescent girls in targeted areas. The intervention helped reach 6,720 adults among them 62.7% are women and another 6,720 children among them 50.5% are girls. To reach the most vulnerable people, UNICEF selected female-headed households with children for supplies of water filters and tanks. The focus on restoring sanitation services, especially in schools, is also an important enabler for girls to continue their education. 54 schools in the three project provinces were supported with the repair of sanitation facilities damaged by floods, resulting in ensuring sanitation for 8,822 girls under 18 years old.

e. People with disabilities (PwD):

People with disabilities were central in the response design and implementation. The response mainstreamed disability across all interventions to meet the specific needs of children and people with disabilities. UNICEF worked with local authorities at community level and engage with NGOs, local Organizations of Persons with Disabilities for advice on situation assessment, capacity building and to ensure children with disabilities in need of protection assistance were provided with the required support, including case management services. Child protection's intervention reached 2,768 people with disabilities by providing psychosocial support and messaging around prevention of child protection risks in targeted provinces.

f. Protection:

The project was specifically designed with rights-based approach to address protection needs of affected children, including prevention and response to abuse, neglect, exploitation and violence against children and discrimination due to disability or ethnicity. Particularly, child protection interventions were designed and implemented to urgently address the protection needs of affected children and to raise awareness of community on protection risks and preventive measures. Specifically, among 844 children who undergone gender-sensitive case management and received relevant support, 46 of them were without parents and one was sexually abused, and there were another four sexually abused children receiving support among 6,720 children benefited from MHPSS.

g. Education:

N/A

8. Cash and Voucher Assistance (CVA)

Use of Cash and Voucher Assistance (CVA)?

Planned	Achieved	Total number of people receiving cash assistance:
No	Choose an item.	[Fill in]

If **no**, please describe why CVA was not considered. Where feasible, CVA should be considered as a default response option, and multi-purpose cash (MPC) should be utilised wherever possible.

If **yes**, briefly note how CVA is being used, highlighting the use of MPC, and if any linkages to existing social protection systems have been explored.

[Fill in]

Parameters of the used CVA modality:

Specified CVA activity (incl. activity # from results framework above)	Number of people receiving CVA	Value of cash (US\$)	Sector/cluster	Restriction
------------------------------------------------------------------------------	-----------------------------------	----------------------	----------------	-------------

[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.
[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.
[Fill in]	[Fill in]	US\$ [insert amount]	Choose an item.	Choose an item.

9. Visibility of CERF-funded Activities

Title	Weblink
Over 1.5 million children at risk due to floods in central Viet Nam, says UNICEF The children agency is allocating an immediate \$100,000 for emergency relief to the most affected people	UNICEF Viet Nam website (21 October 2020) UNICEF Viet Nam Facebook (21 October 2020)
Donate to help children and women in need Over 2.5 million children at risk due to successive natural disasters that struck Central Viet Nam	UNICEF Viet Nam website (22 October 2020)
UNICEF Statement on impact of Storm Molave in Viet Nam	UNICEF Viet Nam website (28 October 2020)
VIET NAM: Landslides caused by Storm Molave bury at least 13 families in remote district.	UNICEF Viet Nam website (29 October 2020)
2.5 million children affected as multiple natural disasters strike Viet Nam Vietnamese children face great challenges due to devastating floods and storms that hit Viet Nam since early October.	UNICEF Viet Nam website (30 October 2020) UNICEF Viet Nam Facebook (30 October 2020)
Braving the flood to look after my buffaloes A real story from a poor family affected by the historical flood in Quang Binh	UNICEF Viet Nam (29 October 2020)
Hình ảnh thực tế lũ lụt và sạt lở tại Quảng Bình Actual images of floods and landslides in Quang Binh	UNICEF Viet Nam Facebook (21 October 2020)
Up close and personal in Viet Nam's flooded central region Over the past month, central Viet Nam has been hit by thirteen consecutive tropical storms, causing the worst flooding and landslides in 100 years.	UNICEF Viet Nam website (16 November 2020)
Trải nghiệm đáng sợ của học sinh và giáo viên vùng rốn lũ Scary experience of students and teachers in flood areas	UNICEF Viet Nam YouTube (17 November)
UNICEF airlifts 10 tons of therapeutic food to Viet Nam for malnourished children More nutrition supplies expected in the coming weeks to treat over 4,000 acutely malnourished children for the next three months	UNICEF Viet Nam website (27 November 2020) UNICEF Viet Nam Facebook (18 January 2021)
UNICEF vận chuyển bằng đường hàng không 10 tấn sản phẩm điều trị suy dinh dưỡng cho trẻ em Việt Nam UNICEF airlifts 10 tons of products to treat malnutrition for Vietnamese children	UNICEF Viet Nam YouTube (30 November 2020)
Caring for my visually impaired children during floods A real story from a poor family affected by the historical flood in Quang Binh	UNICEF Viet Nam (29 October 2020) UNICEF Viet Nam Facebook (2 December 2020)
Chăm sóc những đứa con khiếm thị trong lũ lụt Taking care of blind children in flood	UNICEF Viet Nam YouTube (4 December 2020)
Video report	UNICEF Viet Nam Facebook (4 December 2020)
Treating malnourished kids in the aftermath of the storms in central Viet Nam UNICEF is supporting local health workers to ramp up screening of children and to provide therapeutic food for severely acute malnourished children.	UNICEF Viet Nam website (18 January 2021) UNICEF Viet Nam Facebook (22 January 2021)

Activity report	UNICEF Viet Nam Facebook (30 January 2021)
Cùng UNICEF hỗ trợ những trẻ em và phụ nữ dễ bị tổn thương nhất Join UNICEF to support the most vulnerable children and women	UNICEF Viet Nam Facebook (13 February 2021)
Human Interest Story	UNICEF Viet Nam Facebook (20 April 2021)
Human Interest Story	UNICEF Viet Nam Facebook (21 April 2021)
Title	Weblink (Infographics on VNDMA's Zalo supported by UNICEF)
Protect children from distraction, abuse and violence when natural disasters, storms and floods occur Bảo vệ trẻ em khỏi xao nhãng, xâm hại và bạo lực khi thiên tai, bão lũ xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=daab8e82ecc705995cd6&pagelId=1796709169563654249 (11 December 2020)
Safe water treatment: filter and disinfection of water with a ceramic filter tank Xử lý nước an toàn: lọc và khử trùng nước bằng bình lọc gốm	https://rd.zapps.vn/detail/1796709169563654249?id=ce983b7d5838b166e829&pagelId=1796709169563654249 (17 December 2020)
Things parents need to know to provide psychosocial support for children, especially when natural disasters occur Những điều cha mẹ cần biết để hỗ trợ tâm lý xã hội cho trẻ em, đặc biệt khi có thiên tai xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=a63061ae02ebbb5b2fa&pagelId=1796709169563654249 (25 December 2020)
Wash your hands with soap and clean water often, especially when there is a natural disaster or disease outbreaks Rửa tay bằng xà phòng và nước sạch thường xuyên, đặc biệt khi có thiên tai, dịch bệnh xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=4a59f9329a7773292a66&pagelId=1796709169563654249 (26 December 2020)
Prevention of drowning for children, especially when there is a natural disaster Phòng tránh đuối nước cho trẻ em, đặc biệt chú ý khi có thiên tai xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=9e4e682d0b68e236bb79&pagelId=1796709169563654249 (27 December 2020)
Breastfeeding, especially when disaster strikes Nuôi con bằng sữa mẹ, đặc biệt khi có thiên tai xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=2a142f434c06a558f17&pagelId=1796709169563654249 (31 December 2020)
Supplement multi-micronutrient tablets for pregnant women and lactating women, especially when natural disasters occur Bổ sung viên đa vi chất cho phụ nữ mang thai, phụ nữ đang cho con bú, đặc biệt khi thiên tai xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=d04072b72ef2c7ac9ee3&pagelId=1796709169563654249 (8 January 2021)
Prevention of severe acute malnutrition of children in the event of natural disasters Phòng chống suy dinh dưỡng nặng - cấp tính ở trẻ em trong trường hợp xảy ra thiên tai	https://rd.zapps.vn/detail/1796709169563654249?id=1f7d788a24cfd9194de&pagelId=1796709169563654249 (8 January 2021)
Cold prevention for plants and animals Phòng chống rét cho cây trồng và vật nuôi	https://rd.zapps.vn/detail/1796709169563654249?id=145b33cc6f8986d7df98&pagelId=1796709169563654249 (16 January 2021)
Safe water treatment in the event of a disaster Xử lý nước an toàn trong trường hợp xảy ra thiên tai	https://rd.zapps.vn/detail/1796709169563654249?id=158cfedba29e4bc0128f&pagelId=1796709169563654249 (21 January 2021)
Prevention of dengue fever, especially when natural disasters occur Phòng chống dịch sốt xuất huyết, đặc biệt khi có thiên tai xảy ra	https://rd.zapps.vn/detail/1796709169563654249?id=541b394c65098c57d518&pagelId=1796709169563654249 (21 January 2021)

<p>Things to do to prevent and control disease when natural disasters occur Những việc cần làm để phòng, chống dịch bệnh khi thiên tai xảy ra</p>	<p>https://rd.zapps.vn/detail/1796709169563654249?id=7672ad25f160183e4171&pageId=1796709169563654249</p>
<p>Prevention of child abuse and violence in the event of a natural disaster Phòng tránh xâm hại, bạo lực cho trẻ em trong trường hợp xảy ra thiên tai</p>	<p>https://rd.zapps.vn/detail/1796709169563654249?id=5d80b04aee0f07515e1e&pageId=1796709169563654249 (21 January 2021)</p>
<p>Taking care of children's mental and psychological health when natural disasters occur Chăm sóc sức khỏe tâm thần và tâm lý cho trẻ em khi có thiên tai xảy ra</p>	<p>https://rd.zapps.vn/detail/1796709169563654249?id=239afa50a4154d4b1404&pageId=1796709169563654249 (26 February 2021)</p>
<p>Ensure personal hygiene conditions for women and girls when natural disasters occur Đảm bảo điều kiện vệ sinh cá nhân cho phụ nữ và trẻ em gái khi có thiên tai xảy ra</p>	<p>https://rd.zapps.vn/detail/1796709169563654249?id=2e2310e94eaca7f2febd&pageId=1796709169563654249 (26 February 2021)</p>
<p>Article on Ha Tinh newspaper "Drinking water of people living in flood areas in Ha Tinh is cleaner thanks to UNICEF" Bài báo trên Báo Hà Tĩnh "Nước sinh hoạt của người dân vùng lũ Hà Tĩnh sạch thêm nhờ Quỹ UNICEF"</p>	<p>https://baohatinh.vn/ban-doc/nuoc-sinh-hoat-cua-nguoi-dan-vung-lu-ha-tinh-sach-them-nho-quy-unicef/205631.htm</p>
<p>Article on environment and urban newspaper "UNICEF: support supplies to ensure clean water for Ha Tinh flood area Bài trên báo Môi trường và Đô thị "UNICEF: hỗ trợ thiết bị đảm bảo nước sạch cho vùng lũ Hà Tĩnh"</p>	<p>https://www.moitruongvadothi.vn/tai-nguyen/nuoc/unicef-ho-tro-thiet-bi-dam-bao-nuoc-sach-cho-vung-lu-ha-tinh-a80166.html</p>

ANNEX: CERF FUNDS DISBURSED TO IMPLEMENTING PARTNERS

Not applicable.