YEAR: 2019



RESIDENT/HUMANITARIAN COORDINATOR REPORT ON THE USE OF CERF FUNDS 19-RR-LBY-36788 19-RR-LBY-37490 LIBYA RAPID RESPONSE DISPLACEMENT 2019

RESIDENT/HUMANITARIAN COORDINATOR

YACOUB EL HILLO

	REPORTING PROCESS AND CONSULTATION SUMMARY						
a.	Please indicate when the After Action Review (AAR) was conducted and who participated.	14 Apri	I 2020				
	An After Action Review was conducted among the participating agencies and included WFP, UNICEF, WHO and UNFPA were prevented from attending.	UNHCR an	d UNDSS.				
b.	Please confirm that the Resident Coordinator and/or Humanitarian Coordinator (RC/HC) Report on the use of CERF funds was discussed in the Humanitarian and/or UN Country Team.	Yes 🗌	No 🖂				
	Due to other pressing and more urgent activities that the HCT had to address during the COVID-19 emergossible to discuss the use of funds at this level.	gency, it ha	s not been				
C.	Was the final version of the RC/HC Report shared for review with in-country stakeholders (i.e. the CERF recipient agencies and their implementing partners, cluster/sector coordinators and members and relevant government counterparts)?	Yes 🛚	No 🗌				
	The report has been shared with all participating agencies, INGO Forum members and the Inter-Secto (ISCG) prior to submission to CERF by the HC/RC	r Coordina	tion Group				

PART I

Strategic Statement by the Resident/Humanitarian Coordinator

Clashes between the Government of National Accord (GNA) and the Libyan National Army (LNA) that erupted south of Tripoli on 4 April 2019, impacting around 1.5 million people, including displacing 200,000 people and putting at risk more than 3,300 refugees and migrants in detention centres and other families living in areas close to hostilities due to fighting and indiscriminate shelling.

The US\$ 2 million in allocated CERF funds enabled the prioritisation of immediate response activities under the Flash Appeal, including providing food, water, sanitation services and hygiene supplies, shelter and other non-food items to the most vulnerable groups, as well as supporting hospitals and health clinics in the affected area provide continue life-saving medical assistance, including surgical and trauma kits. Funds also enabled the provision critical protection services for vulnerable migrants and refugees in detention centres in areas where hostilities were ongoing, as well as the relocation of some persons of concern.

Through the supported projects, UN agencies and partners were able to reached more than 316,000 people, including over 120,000 people who had been displaced, nearly 7,500 refugees, around 184,000 people in host communities and another 4,600 affected people. This is included nearly 161,000 women and girls (56,600 under 18 years of age) and 68 individuals with disabilities.

1. OVERVIEW

TABLE 1: EMERGENCY ALLOCATION OVERVIEW (US\$)					
a. TOTAL AMOUNT REQUIRED FOR THE HUMANITARIAN RESPONSE	US\$ 10.200,000				
FUNDING RECEIVED BY SOURCE					
CERF	19-RR-LBY-36788: 2,000,001				
CENT	19-RR-LBY-37490: 156,254				
COUNTRY-BASED POOLED FUND (if applicable)	N/A				
OTHER (bilateral/multilateral)	US\$ 1.700,000				
b. TOTAL FUNDING RECEIVED FOR THE HUMANITARIAN RESPONSE	US\$ 3,856,255				

TABLE 2: CERF EMERGENCY FUNDING BY PROJECT AND SECTOR (US\$)						
19-RR-LBY-36788 Da	ate of official submission:	26/04/2019				
Agency	Project code	Cluster/Sector	Amount			
UNFPA	19-RR-FPA-030	Protection - Sexual and/or Gender-Based Violence	225,000			
UNHCR	19-RR-HCR-022	Protection - Protection	137,500			
UNHCR	19-RR-HCR-022	Emergency Shelter and NFI - Shelter and Non-Food Items	137,500			
UNICEF	19-RR-CEF-072	Water Sanitation Hygiene - Water, Sanitation and Hygiene	400,001			
WFP	19-RR-WFP-042	Food Security - Food Assistance	300,000			

WHO	19-RR-WHO-035	Health - Health	800,000
TOTAL			2,000,001
19-RR-LBY-37490 Da	te of official submission:	22/05/2019	
UNDP	19-RR-UDP-008	Coordination and Support Services - Common Safety and Security	156,254
TOTAL			156,254

TABLE 3: BREAKDOWN OF CERF FUNDS BY TYPE OF IMPLEMENTATION MODALITY (US\$)				
Total funds implemented directly by UN agencies including procurement of relief goods	US\$ 1,507,771			
Funds transferred to Government partners*	0			
Funds transferred to International NGOs partners*	0			
Funds transferred to National NGOs partners*	US\$ 492,230			
Funds transferred to Red Cross/Red Crescent partners*	0			
Total funds transferred to implementing partners (IP)*	US\$ 492,230			
TOTAL	2,000,001			

^{*} These figures should match with totals in Annex 1.

2. HUMANITARIAN CONTEXT AND NEEDS

Clashes between the Government of National Accord (GNA) and the Libyan National Army (LNA) erupted south of Tripoli on 4 April 2019, immediately impacting the civilian population in and around Tripoli. Armed clashes were particularly heavy in the southern districts of Tripoli, with use of heavy artillery and airstrikes on both sides. Use of heavy weaponry in populated areas exposed civilians and local first responder teams to extreme risks. Civilians in conflict-affected areas were at risk of being trapped in crossfire or subjected to other forms of violence. In some areas, the population were unable to move because of the intensity of the fighting and the inability of emergency services to reach them. The incident rate involving first responders and medical personnel was alarming by the time of the submission of the CERF application – three medical staff were among the civilian deaths; eleven ambulances had so far been struck by weaponry. Civilian facilities, including schools and health units were increasingly hit in shelling that appeared to be indiscriminate.

Around 3,300 refugees and migrants in detention centres were at risk and trapped in conflict areas. Five detention centres were located in areas already engulfed by fighting. Six more were in close proximity to clash areas. There were reports of guards abandoning detention centres with people remaining trapped inside. Already among the most vulnerable populations in Libya, these refugees and migrants faced the risk of becoming caught in cross-fire, or left without life-sustaining supplies, including food and water.

Humanitarian needs were expected to escalate significantly as hostilities continued; an estimated 1.5 million people were foreseen to be impacted within weeks of the outbreak. This included more than 500,000 children living in Tripoli and the western part of Libya. Based on the displacement trends at the time, humanitarian partners foresaw an increased number of displaced people moving to collective shelters and urban settings. According to the Flash Appeal that was developed to support the response, it estimated that around 144,000 people would be in need of immediate humanitarian assistance. Refugees and migrants, including women and children, were particularly vulnerable as the situation deteriorated.

3. PRIORITIZATION PROCESS

CERF funding was requested as an immediate funding injection to the Tripoli Flash Appeal, launched on 18 April 2019, requesting US\$10.2 million for 144,000 affected people. The appeal had two key objectives: 1) to support the immediate and evolving needs of highly vulnerable people affected by the current crisis, and 2) enabling humanitarian partners to restock and prepare for anticipated further deterioration. The strategy was to support local authorities with a timely, coordinated multi-sectoral response. Immediate emergency assistance covering water, sanitation and hygiene services, food and emergency medical care at displacement sites had to be set up. The number of collective shelters had to be rapidly scaled up as municipalities were prepared to receive the increasing number of displaced families.

Protection was central to this response operation. Assisting civilians trapped by hostilities was a key concern and multiple channels continued to be pursued to enable their safe passage out of front-line areas. Engagement on access with all parties was crucial to creating an enabling environment for partners to deliver, as was advocacy on adherence to parties' obligations under International Humanitarian Law (IHL). Considerations of diversity regarding access to safety and services were mainstreamed in the response, including assessing the different needs of girls, boys, women and men; identifying persons with specific needs; and advocacy with all sectors focusing on addressing the vulnerabilities and different needs of these groups.

CERF funds were prioritised for immediate response activities under the Flash Appeal, including support to evacuating refugees and migrants from detention centres close to front lines, as well as the prepositioning of emergency supplies for immediate use. The CERF funds were to help hospitals and health clinics attending to the injured immediately get the emergency medical supplies they need, including surgical and trauma kits. The funds would also enable the provision of food and relief items to displaced people and support the safe relocation of vulnerable migrants and refugees from detention centres in areas where hostilities were ongoing.

Agencies and their implementing partners were collaborating closely for maximum efficiency. Synergies between agencies ensured the most efficient use of the CERF funds. This included UNICEF, WFP and UNFPA partnering under the Rapid Response Mechanism (RRM).

The humanitarian response and preparations for further escalation in Tripoli were managed on an extremely low funding baseline by the time request for CERF funding was made. Only seven per cent of the requirement for the \$202 million Humanitarian Response Plan for 2019 was received. All Sectors had received less than six per cent of their 2019 funding requirement, and four Sectors (Education, Multi-Purpose Cash, Shelter/NFI, WASH) had received no funding.

The CERF funding was to provide initial seed funding towards the Flash Appeal. The funding requirements of the Flash Appeal were outside of the 2019 HRP, as the requirements were in response to new, previously unanticipated needs. With support from OCHA, the HC led a prioritisation process in the HCT to ensure funding was allocated for maximal impact and not spread too thinly across several sectors. Immediately implementable activities were prioritised and agencies harmonised their proposals for core relief items supplies.

Individual sector strategies were developed based on the current displacement trends and scenario planning. Sector plans were based on the unique current Tripoli context, characterized by protection needs, including for highly vulnerable refugees and migrants; surging internal displacement that would initially remain primarily in private hosting arrangements, with increasing dependence on collective shelters. It was agreed that:

- The <u>Food Security Sector</u> would provide food assistance to displaced people as well as emergency meals to affected
 refugees and migrants, with a target to assist 100,000 people, including assistance to some 30,000 people via the Rapid
 Response Mechanism (RRM).
- The <u>Protection Sector</u> would provide immediate assistance, including dignity kits, recreational kits and solar lamps, as well as specialized and emergency mental health psychosocial support and recreational activities for conflict-affected women and children. The Sector was also working to relocate refugees and migrants from conflict-affected areas to safer locations, and deploying emergency teams to carry out explosive ordnance disposal. Overall the Sector planned to assist 20,000 people, including assistance to some 400 people via transfers to and support at the UNHCR-managed Gathering and Departure Facility (GDF), emergency assistance as required for refugees in detention. Procure additional stocks of

dignity kits locally targeting IDPs, migrants and refugees for females of reproductive age. The total estimated number of dignity kits required was about 20,000 for IDPs, migrants and refugees.

- The <u>Health Sector</u> would deploy Emergency Medical Teams, treat severe malnutrition, and provide emergency medical supplies and equipment as well as primary healthcare services to migrants in detention centres, all with a target to assist 60,000 people, including assistance to some 31,500 people with the procurement and airlifting of supply surgical kits, emergency trauma kits, and non-communicable diseases kits, as well as the activation of rapid response teams for enhanced disease surveillance.
- The <u>Shelter/NFI</u> Sector would provide essential NFI kits, shelter kits and carry out light emergency repairs in collective shelters, with a target to assist some 15,000 people, including assistance to some 3,300 people in both urban settings and in detention centres with the provision of basic and domestic core relief items.
- The <u>WASH Sector</u> would provide safe drinking water, WASH NFIs, emergency sanitation, rehabilitation of sanitation facilities in communal places, and hygiene awareness, with a target to assist 48,000 people, including assistance to some 6,400 people via water tankers, immediate fixes of water infrastructure, installation of water tanks, provision of aqua tabs, emergency sanitation, rehabilitation of sanitation facilities in communal places, awareness raising on key hygiene practices, hygiene kits, and other WASH NFIs. It also includes prepositioning of key WASH items.
- On <u>Security</u>, UNDSS would provide dedicated security support for the expanded life-saving humanitarian operations in Greater Tripoli and the surrounding areas affected by the ongoing armed conflicts.

4. CERF RESULTS

Protection: <u>UNFPA</u> and partners provided mental health and psychosocial support (MHPSS) services and recreational activities for the conflict-affected individuals, with a focus on women and girls; locally procured and distributed 3,400 dignity kits containing the most needed items for the safety and wellbeing of women and girls in displacement settings; enhanced the Gender-Based Violence (GBV) referral mechanisms to identify cases of GBV against women, men, girls and boys and ensure survivors' access to healthcare and first aid psychosocial services; conducted safety audit to assess the situation of essential services in the collective shelters, identifying the need to provide generators to help preventing GBV issues and risks of violence caused by the lack of electricity, as well as the need for blankets during the winter, which were incorporated in the content of the dignity kits; distributed seven post-rape kits in six health facilities.

<u>UNHCR</u> relocated over 1,092 refugees and asylum-seekers (out of which 200 were covered under this project) from detention centres affected by/at risk to UNHCR's Gathering and Departure Facility (GDF). Through LibAid, beneficiaries received much needed lifesaving humanitarian assistance, including shelter (accommodation), food, core relief items (CRIs), medical care, child protection activities, registration, protection counselling and other appropriate services for victims of sexual and gender-based violence, including psychosocial support. UNHCR was also able to enhance the resilience of affected communities through the provision of core-relief items (CRIs). Under this project, UNHCR targeted 3,000 IDPs with assistance that included blankets, sleeping mats, kitchen sets, solar lamps, plastic sheets, jerry cans, dignity kits and hygiene kits.

- Food Security: WFP and its partners provided emergency food rations and emergency ready-to-use food to 37,653 vulnerable IDPs. Assistance has been provided for a 3-month period following a 2.5-month period of procurement, customs clearance, transport and dispatch to distribution points.
- Health: Together with Ministry of Health, WHO provided life-saving medical supplies, essential medicines, and a comprehensive package of health services to 16 primary health care facilities in Libya. Twelve (12) front line hospitals and six (6) field hospitals in Tripoli. WHO procured and distributed trauma kits, surgical kits, non-communicable disease (NCDs) kits and ARVs (the latter were distributed through the National Centre for Disease Control (NCDC). In addition, WHO recruited and deployed three emergency medical teams to the targeted areas. A total of 57,819 people in Tripoli, Al Jufra, Misurata, Gharian, Tarhouna, Al Jabal Al Gharbia and Al Margheb benefited from the medical supplies for surgery, trauma care and NCDs. This includes 5,468 who patients benefitted from surgical interventions provided by the emergency medical teams and 737 HIV patients who received ARVs. A surveillance and rapid response network in the targeted areas was

activated and integrated within the Early Warning and Response Network (EWARN) of the NCDC. All epidemic-prone communicable diseases were under continuous surveillance; alerts were identified and rapidly responded to.

- WASH: UNICEF provided water, sanitation and hygiene (WASH) assistance to 213,083 vulnerable people over a period of five months. 8,371 people were provided with safe drinking water, 163,115 with sanitation services, 41,597 with hygiene items through RRM as well as sensitised on key hygiene messages. The implemented project's activities have enabled the affected people to use basic WASH facilities, practice better hygiene behaviours, and reduce the risk of water-borne diseases.
- Security: UNDSS worked to support humanitarian agencies implement live-saving humanitarian assistance by ensuring a safe and secure environment for UN staff/personnel, maintaining good coordination with key interlocutors, reviewing and updating all security-related documents, providing training concerning security and safety awareness, activating movement tracking and monitoring of all missions and staff through the UN Radio Room, and closely monitoring the security situation and initiating security advisories when deemed necessary to maintain the timely sharing of information for the safety and security of UN staff/personnel.

5. PEOPLE REACHED

CERF funds were prioritised for immediate response activities under the Flash Appeal, including support to evacuating refugees and migrants from detention centres close to front lines, as well as the prepositioning of emergency supplies for immediate use. The CERF funds were to help hospitals and health clinics attending to the injured immediately get the emergency medical supplies they need, including surgical and trauma kits. The funds would also enable the provision of food and relief items to displaced people and support the safe relocation of vulnerable migrants and refugees from detention centres in areas where hostilities were ongoing.

Through the support projects, UN agencies and partners were able to reached more than 316,486 people, including over 120,000 people who had been displaced, nearly 7,500 refugees, around 184,000 people in host communities and another 4,600 affected people. Of the more than 316,486 reached, almost 160,869 were women and girls (56,620 under 18 years of age) and 155,617 were men and boys (56,658 under 18 years of age). Of these, around 68 of beneficiaries were people with disabilities.

In terms of sectors:

- GBV 7,731 people were reached, of which 6,122 who were women and girls, with MHPSS services and recreational
 activities and support for a strengthened GBV referral mechanism, as well as provision of dignity kits.
- Protection 200 refugees, of which 56 were women and girls, were relocated from detention centres at risk to UNHCR's Gathering and Departure Facility (GDF) and were provided with food, core relief items and other protection-related services and support.
- SNFI 3,333 displaced people were reached, of which 1,700 were women and girls, key shelter and non-food items including blankets, sleeping mats, kitchen sets, solar lamps, plastic sheets, jerry cans, dignity kits and hygiene kits.
- WASH 213,083 people were reached, of which 104,410 were women and girls, with safe drinking water, sanitation services and hygiene items.
- Food 37,653 displaced people were reached, of which 18,574 were women and girls, with food rations for a 3-month period.
- Health 57,813 people, of which 31,707 were women and girls, benefited from the provision of life-saving medical supplies, essential medicines, and a comprehensive package of health services to 16 primary health care facilities.

TABLE 4: NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING BY CATEGORY ¹						
Category	Category Number of people (Planned) Number of people (Reached)					
Host communities 6,300 183,931						

Refugees	3,500	7,449
Returnees	0	0
Internally displaced persons	35,000	120,481
Other affected persons	3,150	4,625
Total	47,950	316,486

Best estimates of the number of people directly supported through CERF funding by category.

TABLE 5: NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING BY SEX AND AGE ²						
Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total						
Planned	N/A	N/A	N/A	N/A	47,950	
Reached	98,959	104,249	56,658	56,620	316,486	

² Best estimates of the number of people directly supported through CERF funding by sex and age (totals in tables 4 and 5 should be the same).

TABLE 6: NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PERSONS WITH DISABILITIES) 3						
Men (≥18) Women (≥18) Boys (<18)					Total	
Planned (Out of the total targeted)	10	20	10	15	55	
Reached (Out of the total reached)	27	23	10	8	68	

³ Best estimates of the number of people with disabilities directly supported through CERF funding.

TABLE 7a: NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING BY SECTOR (PLANNED)4						
By Cluster/Sector (Planned)	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total	
Protection - Sexual and/or Gender-Based Violence	200	1,500	100	500	2,300	
Protection - Protection	108	18	36	38	200	
Emergency Shelter and NFI - Shelter and Non-Food Items	849	884	784	816	3,333	
Water Sanitation Hygiene - Water, Sanitation and Hygiene	7,655	6,805	3,905	3,635	22,000	
Food Security - Food Assistance	9,459	9,291	5,742	5,508	30,000	
Health - Health	8,820	11,970	5,670	5,040	31,500	
Coordination and Support Services - Common Safety and Security	0	0	0	0	0	

TABLE 7b: NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING BY SECTOR (REACHED)4							
By Cluster/Sector (Reached)	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Protection - Sexual and/or Gender-Based Violence	187	2,907	1,422	3,215	7,731		
Protection - Protection	108	18	36	38	200		

Emergency Shelter and NFI - Shelter and Non-Food Items	849	884	784	816	3,333
Water Sanitation Hygiene - Water, Sanitation and Hygiene	70,637	67,866	38,036	36,544	213,083
Food Security - Food Assistance	11,872	11,661	7,207	6,913	37,653
Health - Health	16,155	21,797	9,957	9,910	57,819
Coordination and Support Services - Common Safety and Security	0	0	0	0	0

⁴ Best estimates of the number of people directly supported through CERF funding by sector.

6. CERF'S ADDED VALUE

a)	Did CERF funds lead to a fast delive	ry of assistance to people in need?					
	YES 🖂	PARTIALLY	NO 🗌				
med and	dical), pre-position food rations and deliver	in a couple of weeks allowed implementing ager er life-saving assistance to affected people, in pricial time of the operation where the situation was	articular those displaced, but also refugees				
to the were star are	ne banking system in Libya. To improve t e amended efficiently in order to ensure ted implementation using available finan	menting partners was done faster than the others he timely delivery of assistance, existing programs that critical assistance is provided in a timely cial capacity while waiting to receive funds in the decause the money was available, the provision	mme agreements with implementing partners manner. Additionally, implementing partners eir account. On other side when other needs				
b)	Did CERF funds help respond to tim	e-critical needs?					
	YES 🖂	PARTIALLY	NO 🗆				
incl		ial to provide 57,819 people affected by the conedicines and antiretroviral drugs (ARVs). The full etection and response.					
		fugees and asylum-seekers to be relocated imn s to the safer and more secure Gathering and Do					
san	For UNICEF, The CERF funds have been crucial in providing critical WASH assistances including emergency drinking water, basic sanitation and soap distribution which contributed to minimum WASH related diseases, particularly to IDPs in conflict affected areas of Tripoli, Gharyan and AlJafra. Without this support, the WASH services would have further deteriorated.						
c)	Did CERF improve coordination amo	ongst the humanitarian community?					
	YES 🔀	PARTIALLY 🗌	NO 🗌				
		nitarian Country Team (HCT) with the opportuni e humanitarian needs resulting from the clashes					
mur coo carr	nicipalities. For UNHCR, it provided an op rdination and response, where all huma	lination and information-sharing among health a portunity to create an ad-hoc coordination platfon initarian agencies had access to updated inform hich further enhanced the humanitarian respon	rm and enhance the day-to-day humanitarian ation and were made aware of interventions				

The CERF allocation was also a key enabler for the activation of the Rapid Response Mechanism (RRM), which is an inter-agency collaboration mechanism between IOM, UNFPA, UNICEF and WFP.

For UNICEF, CERF improved coordination and information sharing among WASH sector partners. There existed a strong coordination amongst all the stakeholder working under the CERF umbrella and regular meetings were held to ensure achievement of objectives. Additionally, CERF funds contributed to increased participation of the national NGOs and government partners to participate in WASH sector coordination meetings. National WASH partners continuously updated UNICEF, as sector lead, on movement and needs of affected people including IDPs and refugees, which were further shared with OCHA/CERF. Real time assessments were undertaken before commencement of WASH interventions, and findings were shared with OCHA and other sector partners for provision of effective and integrated services on a single platform.

Close coordination had been ensured throughout the project with rapid response mechanism (RRM) in order to synchronise WASH responses and utilise their on ground presence. In most of the areas, hygiene NFIs had been provided through RRM, which proved quite timely and affective in assistance to the affected population

d) Did CERF funds help improve resource mobilization from other sources? YES PARTIALLY NO NO

The Tripoli Flash Appeal that was launched on 18 April 2020 requested a total of US\$ 10.2 million for a period of six (6) weeks but generated only a total contribution of some US\$ 1,7 million (DFID and ECHO). Humanitarian partners were therefore to a large extent responding with the financial means that were available within the framework of the HRP. In an HCT meeting that was conducted on 22 May 2019, the situation of the continued armed conflict in and around Tripoli was reviewed. It was observed that the situation was not over, but on the contrary was at risk of becoming protracted. Instead of extending the Flash Appeal, it was decided to undertake a mid-year revision and incorporate the current context and new needs into the 2019 Humanitarian Response Plan (HRP). Further resource mobilisation was therefore to be undertaken within the framework of the HRP.

For UNICEF, CERF has been the major source of funding for WASH projects implemented by UNICEF through national implementing partners. However, it was not enough to cover the identified needs of the most vulnerable population groups. Therefore, additional funds from BMZ have been mobilised and matched with the CERF funds. With the additional resources of US\$ 49,000 by Federal Ministry for Economic Cooperation and Development (BMZ), partners' capacity, coordination and sectoral response was strengthened.

e) If applicable, please highlight other ways in which CERF has added value to the humanitarian response

The CERF funding contributed to reducing the conflict-related morbidity and mortality and improved the health outcomes of those suffering from the conflict and displacement. In addition, CERF funds were used to ensure that HIV patients continued to receive life-saving ARVs.

For UNHCR, much of the funding made available was earmarked for the refugee response, while the IDP response was severely underfunded. The CERF funds therefore made it possible to address the urgent humanitarian needs of the newly displaced populations through provision of Core Relief Items and enhanced the resilience of those suffering from protracted displacement. In addition, the CERF funds provided returnees with temporary shelter solutions through distribution of shelter kits. It also contributed to enhancing the planning of protection activities as findings from the protection monitoring missions identified protection risks which were used to inform the protection planning and response.

With generous funding from CERF, the government counterparts of UNICEF became more active and involved as the funding was utilized for filling the response gap. Enhanced sector coordination further strengthened the coordination for emergency response.

7. LESSONS LEARNED

TABLE 8: OBSERVATIONS FOR THE CERF SECRETARIAT				
Lessons learned	Suggestion for follow-up/improvement			
The unpredictable situation and continuous armed and political conflict can delay implementation of the humanitarian response.	To increase the duration of rapid response grants.			
Timeliness is key for CERF RR window. And this allocation was quickly confirmed.	A collective work CERF/OCHA/HCT could be done to accelerate further the process.			

The funding was rather limited for this allocation. Agencies have done a great work in coordination, developed synergies in order to give the greatest impact.	A better assessment of the criticality of the assistance in the short term coupled by a proper assessment of the capacities of agencies to implement quickly the proposed activities.
Situation and remote management in Libya context needs additional implementation time	To increase the grant duration to 12 months

TABLE 9: OBSERVATIONS FOR COUNTRY TEAMS						
Lessons learned	Lessons learned Suggestion for follow-up/improvement					
Due to the intensity of the clashes, at times, UNHCR did not have security clearances to access sites that were close to clashes. The use of a local partner immensely helped in providing lifesaving assistance to UNHCR's persons of concern.	UNHCR managed to reach the persons of concern, in affected areas through its local partner, LibAid. They had their local staff and managed to accomplish the work according to the plan such the distribution of core-relief items. Trainings and capacity building can be increased in the future to further enhance the skills of local partners.	UNHCR				
Increased coordination with governmental water and sanitation institutions facilitated timely information sharing and coordinated response	Strengthen the coordination and leadership capacity of the governmental institutions	UN, governmental institutions, NGOs				
Partnership with national NGOs facilitated fast response and increased humanitarian access	Continue including capacity building of national NGOs as core modality for the humanitarian response in Libya.	UN, INGOs, Libyan authorities				
Continuous coordination and documentation of planned work to be taken place with Department for Combat Illegal Migration (DCIM) and Ministry of Interior to ensure timely access to the detention facilities	Advocacy with DCIM and Mol on cooperation and unrestricted access to the detention centers	HCT, DCIM, Ministry of Interior				
Involvement of local partners was fundamental for a timely response as all the humanitarian response was implemented by them Emphasis and strengthen the capacity building of national NGOs should be prioritised and systematically well-funded		UNCT				

PART II

8.1. Project Report 19-RR-FPA-030 - UNFPA

1. Project Information						
1. Agency:		UNFPA	2. Country:	Libya		
3. Cluster/Sector:		Protection - Sexual and/or Gender-Based Violence	4. Project Code (CERF):	19-RR-FPA-030		
5. Project	t Title:	Provide life-saving and multi-sectors displaced persons in Libya.	al response to survivors of gender-ba	sed violence among internally		
6.a Origin	nal Start Date:	01/05/2019	6.b Original End Date:	31/10/2019		
6.c No-co	ost Extension:	⊠ No ☐ Yes	If yes, specify revised end date:	N/A		
	all activities conclu NCE date)	Ided by the end date? No Yes (if not, please explain in section 3)				
	a. Total requiren	US\$ 1,267,000				
	b. Total funding	US\$ 961,480¹				
βu	c. Amount received from CERF:			US\$ 225,000		
7. Funding	d. Total CERF fu of which to:	d. Total CERF funds forwarded to implementing partners of which to:				
	Government Partners International NGOs National NGOs			US\$ 0 US\$ 0 US\$ 202,683		
	Red Cross/Cres	US\$ 0				

2. Project Results Summary/Overall Performance

Through this CERF RR funding, UNFPA and its partners deployed 8 mobile teams to provide mental health and psychosocial support (MHPSS) services and recreational activities for the conflict-affected individuals, with a focus on women and girls; locally procured and distributed 3,400 dignity kits containing the most needed items for the safety and wellbeing of women and girls in displacement settings; enhanced the GBV referral mechanisms to identify cases of GBV against women, men, girls and boys and ensure survivors' access to healthcare and first aid psychosocial services; conducted safety audit to assess the situation of essential services in the collective shelters, identifying the need to provide generators to help preventing GBV issues and risks of violence caused by the lack of electricity, as well as the need for blankets during the winter, which were incorporated in the content of the dignity kits; distributed seven post-rape kits in health facilities (AlJalaa Hospital, Al Jofra Hospital, Souq El Khamees, Weryemma Polyclinic, IOM, the Tripoli Forensic Medicine Department (2)).

The project reached a total of 7,731 individuals, of which 6,122 were women and girls, providing life-saving GBV prevention and multi-sectoral response services to the most affected vulnerable population affected by ongoing conflict.

¹ FTS data for UNFPA for this emergency include: CERF RR US\$225,000 (flow date 03/05/2019), Italy US\$550,055 (flow date 27/12/2019) and France US\$186,425 (flow date 30/03/2020)

3. Changes and Amendments

The continuous fighting in Tripoli led to a constant increase in the number of displaced people. Through the project, UNFPA and its partners targeted the most vulnerable groups of women and girls. Access to the collective shelters was challenging. For some of the collective shelters, for which it took time to negotiate access for the team to provide the needed support. Overachievement of the number of people reached was due to the increase in the number of displaced people and the effective rollout of the newly established Rapid Response Mechanism (RRM), jointly implemented by UNFPA, IOM, UNICEF and WFP.

4. People Reached

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)								
Cluster/Sector Protection - Sexual and/or Gender-Based Violence								
Planned	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total						
Host communities	0	200	0	0	200			
Refugees	0	100	0	0	100			
Returnees	0	0	0	0	0			
Internally displaced persons	200	1,200	100	500	2,000			
Other affected persons	0	0	0	0	0			
Total	200	1,500	100	500	2,300			
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total			
Persons with Disabilities (Out of the total number of "people planned")	10	20	10	15	55			

4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)								
Cluster/Sector	Protection - Sexual and/or Gender-Based Violence							
Reached	Men (≥18)	Men (≥18) Women (≥18) Boys (<18)						
Host communities	N/A	N/A	N/A	N/A	N/A			
Refugees	N/A	N/A	N/A	N/A	N/A			
Returnees	N/A	N/A	N/A	N/A	N/A			
Internally displaced persons	187	2,907	1,422	3,215	7,731			
Other affected persons	N/A	N/A	N/A	N/A	N/A			
Total	187	2,907	1,422	3,215	7,731			
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)				
Persons with Disabilities (Out of the total number of "people reached")	N/A	N/A	N/A	N/A	N/A			

In case of significant discrepancy between figures under planned and reached people, either in the total numbers or the age, sex or category distribution, please describe reasons: The exact figures for host communities, refugees and People with Disabilities (PwDs) are not available due to the unavailability of a data collection tool with full disaggregation at the time of implementation by the Implementing Partner.

The effective functioning of the Rapid Response Mechanism (RRM) and excellent collaboration between partner agencies and Implementing Partners made it possible to

overachieve the targets of displaced women and girls reached, considering the ongoing fighting and increase in number of people displaced.

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

Though the awareness sessions men and boys were also targeted and benefited from the psycho-social support (PSS) counselling.

5.	CERE	Regult	Framework	,
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Project Objective

Overall objective: Alleviate the impact of the conflict and protection on the most vulnerable displaced groups (women, men, girls, and boys). Specific objectives: Address basic dignity needs of vulnerable women, girls in the IDPs gathering such as hygiene and proper clothing. Provide multi-sectorial (psychosocial, health) services supports to the displaced women and their families. Protect women and girls against violence, abuse and exploitation. Ensure coordination, reporting and referral among humanitarian partners to respond to the specific needs of women and girls in conflict affected areas.

Output 1	Increased access of GBV survivors to multi-sectoral GBV services (health and psychosocial support) through improved referral to immediate life-saving services					
Sector	Protection - Sexual and/or Gender-Based	/iolence				
Indicators	Description	Target		Achieved	Source of Verification	
Indicator 1.1	# of women, men, girls and boys received first aid psychosocial support (individual and group counselling)	1,000		4,300	Daily and weekly reports from partners, progress report from partners	
Indicator 1.2	# of internally displaced women and girls receiving messages on service availability and accessibility	2,000		3,400	Distribution list, Implementing Partner reports	
Indicator 1.3	# of post rape treatment kits distributed in health service delivery points	10		7	Implementing Partner reports and receipts from health facilities	
Explanation of	of output and indicators variance:	The effective functioning of the Rapid Response Mechanism (RRM) and excellent collaboration between partner agencies and Implementing Partners, with the ongoing fighting and increasing number of newly-displaced people, made it possible to overachieve the targets of displaced women and girls reached.				
Activities	Description		Impler	mented by		
Activity 1.1	Distribution of post rape treatment kits to health service delivery point. UNFPA will contribute to procure and distribute the kits to health facilities and other forms of health facilities					
Activity 1.2	Provision of psychosocial and health services to survivors of GBV		f Psycho-Social Support (PSS) Team		eam	
Activity 1.3	ctivity 1.3 Update the referral pathway in Tripoli		UNFPA & GBV Sub Sector			

Output 2	Vulnerable women and girls are aware about prevention mechanism on GBV issues and have received information about the available of GBV services	
Sector	Protection - Sexual and/or Gender-Based Violence	

Indicators	Description	Target		Achieved	Source of Verification
Indicator 2.1	Number of dignity kits distributed	2,000		3,700	Beneficiaries lists and Implementing Partner reports
Indicator 2.2	Number of awareness raising sessions conducted	50		12,900 Individuals reached through awareness interventions	Implementing Partner reports
Explanation of	of output and indicators variance:	to raise the level of shelters. The value	of awar	eness in issues related	ssions (individual or group) to GBV in the collective duals reached through this of sessions.
Activities	Description		Implem	nented by	
1 , 1		UNFPA Libyan	a, Psycho-Social Support Scouts	(PSS) Team and the	
Activity 2.2 Develop IEC materials			UNFPA	1	

6. Accountability to Affected People

6.a IASC AAP Commitment 2 – Participation and Partnership

How were crisis-affected people (including vulnerable and marginalized groups) involved in the design, implementation and monitoring of the project?

The CERF proposal was developed based on the needs of women and girls. The interventions were designed after consultation with partners about the items needed by displaced women and girls in the collective shelters. Focus group discussions were conducted to adjust the content of the dignity kits distributed. Feedbacks were also received through the safety audit conducted on the needs for blankets and generator in one of the collective shelters, to which UNFPA responded through its partners, as part of this project. In addition, partners implemented their internal monitoring mechanisms. Regular meetings between UNFPA and partners were conducted to ensure that the proposed activities were able to meet the objectives and targets of the project, with technical assistance provided by UNFPA when needed.

Were existing local and/or national mechanisms used to engage all parts of a community in the response? If the national/local mechanisms did not adequately capture the needs, voices and leadership of women, girls and marginalised groups, what alternative mechanisms have you used to reach these?

The mechanisms used were the following: 1) Safety Audit, 2) Focus group discussions, 3) Individual counselling and 4) Group counselling

6.b IASC AAP Commitment 3 – Information, Feedback and Action

How were affected people provided with relevant information about the organisation, the principles it adheres to, how it expects its staff to behave, and what programme it intends to deliver?

UNFPA always maintains strong coordination with its partners, including soliciting open and honest feedback in terms of any issues occurred during the partnership and project implementation. UNFPA makes sure to apply and communicate clear guidance in terms of miscode of conduct, do not harm and other principles.

Did you implement a complaint mechanism (e.g. complaint box, hotline, other)? Briefly describe	
some of the key measures you have taken to address the complaints.	

Yes	N	lo	\times
res	l IN	Ю	V

Abuse (SEA)-re address the SEA	Did you establish a mechanism specifically for reporting and handling Sexual Exploitation and Abuse (SEA)-related complaints? Briefly describe some of the key measures you have taken to Yes No address the SEA-related complaints. UNFPA partners were briefed about SEA. It is part of partners' commitments to adhere to SEA principles and procedures highlighted clearly in the Implementing Partner agreement signed between UNFPA and its partners.						
		ient signed between UN	IFPA and its partners.				
Any other comm	nents (optional):						
No							
7. Cash Tran	nsfer Programming						
	pject include one or more	Cash Transfer Progra	ammings (CTP)?				
Planned	,,		Achieved				
No			No				
complete so through each	7.b Please specify below the parameters of the CTP modality/ies used. If more than one modality was used in the project, please complete separate rows for each modality. Please indicate the estimated value of cash that was transferred to people assisted through each modality (best estimate of the value of cash and/or vouchers, not including associated delivery costs). Please refer to the guidance and examples above.						
CTP Modality	Value of cash (US\$)	a. Objective	b. Cluster/Sector	c. Conditionality	d. Restriction		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
Supplementary i N/A	Supplementary information (optional): N/A						
8. Evaluation	n: Has this project bee	n evaluated or is an	evaluation pending	?			
No evaluation is	planned for this grant alloc	eation		EVALUATIO	ON CARRIED OUT		
140 Evaluation is planned for this grant allocation			EVALU	JATION PENDING			
				NO EVALU	IATION PLANNED 🖂		
L							

8.2. Project Report 19-RR-HCR-022 - UNHCR

1. Project Information					
1. Agenc	y:	UNHCR	2. Country:	Libya	
3. Cluster/Sector:		Protection - Protection Emergency Shelter and NFI - Shelter and Non-Food Items	4. Project Code (CERF):	19-RR-HCR-022	
5. Project Title: Provision of lifesaving assistance through relocation of vulnerable refuge areas of conflict and distribution of core relief items (CRIs).			ees from detention centers in		
6.a Origin	iginal Start Date: 04/04/2019 6.b Original End Date:		03/10/2019		
6.c No-co	6.c No-cost Extension: No Yes If yes, specify revised end date:		N/A		
	all activities conclu NCE date)				
	a. Total requiren	nent for agency's sector response	to current emergency:	US\$ 1,100,000	
	b. Total funding	received for agency's sector response	onse to current emergency:	US\$ 825,000	
	c. Amount received from CERF:			US\$ 275,000	
d. Total CERF funds forwarded to implementing partners of which to: Government Partners			US\$ 158,167		
7. F	Government Pa International NG National NGOs Red Cross/Cres	GOs		US\$ 0 US\$ 0 US\$ 158167 US\$ 0	

2. Project Results Summary/Overall Performance

Through the CERF grant, UNHCR and its partner, LibAid were able to assist a total of 3,333 refugees and internally displaced persons (IDPs). Since conflict erupted on 4 April in southern Tripoli, UNHCR relocated over 1,092 refugees and asylum-seekers (out of which 200 were covered under this project) from detention centres affected by/at risk to UNHCR's Gathering and Departure Facility (GDF). Beneficiaries received much needed lifesaving humanitarian assistance, including shelter (accommodation), food, core relief items (CRIs), medical care, child protection activities, registration, protection counselling and other appropriate services for victims of sexual and gender-based violence, including psychosocial support.

UNHCR was also able to enhance the resilience of affected communities through the provision of core-relief items (CRIs). Under this project, UNHCR targeted 3,000 IDPs with assistance that included blankets, sleeping mats, kitchen sets, solar lamps, plastic sheets, jerry cans, dignity kits and hygiene kits.

3. Changes and Amendments

No changes have been made in the project from the original proposal/project plan.

4. People Reached

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)

Cluster/Sector	Protection - Protect	Protection - Protection					
Planned	Men (≥18)	Men (≥18) Women (≥18) Boys (<18)					
Host communities	0	0	0	0	0		
Refugees	108	18	36	38	200		
Returnees	0	0	0	0	0		
Internally displaced persons	0	0	0	0	0		
Other affected persons	0	0	0	0	0		
Total	108	18	36	38	200		
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people planned")	0	0	0	0	0		

4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)							
Cluster/Sector	Protection - Protect	Protection - Protection					
Reached	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total					
Host communities	0	0	0	0	0		
Refugees	108	18	36	38	200		
Returnees	0	0	0	0	0		
Internally displaced persons	0	0	0	0	0		
Other affected persons	0	0	0	0	0		
Total	108	18	36	38	200		
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people reached")	0	0	0	0	0		

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)							
Cluster/Sector	Emergency Shelter	Emergency Shelter and NFI - Shelter and Non-Food Items					
Planned	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total					
Host communities	0	0	0	0	0		
Refugees	85	88	78	82	333		
Returnees	0	0	0	0	0		
Internally displaced persons	764	796	706	734	3,000		
Other affected persons	0	0	0	0	0		
Total	849 884 784 816 3,333						
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		

Persons with Disabilities (Out of the total number of "people planned")	0	0	0	0	0
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4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)							
Cluster/Sector	Emergency Shelter	Emergency Shelter and NFI - Shelter and Non-Food Items					
Reached	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total					
Host communities	0	0	0	0	0		
Refugees	85	88	78	82	333		
Returnees	0	0	0	0	0		
Internally displaced persons	764	796	706	734	3,000		
Other affected persons	0	0	0	0	0		
Total	849	884	784	816	3,333		
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people reached")	0	0	0	0	0		

In case of significant discrepancy between figures under planned and reached people, either in the total numbers or the age, sex or category distribution, please describe reasons:

N/A

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

N/A

5. CERF Result Framework

Project Objective

Enhancing access of afflicted populations to lifesaving assistance and basic needs.

Output 1	Reception/transit centre infrastructure established and maintained				
Sector	Protection - Protection				
Indicators	Description	Target		Achieved	Source of Verification
Indicator 1.1	# of People of Concerns accommodated	200		200	UNHCR/Partner's reports
Explanation of output and indicators variance: N/A					
Activities	Description		Impler	mented by	
Activity 1.1	Transfer to POCs from detention centers in conflicted areas to safer locations.		UNHC	R through a transportatio	n company
Activity 1.2	Provision of basic and lifesaving assistance in UNHCR's Gathering and Departure Facility (accommodation, food, primary healthcare, child protection activities, PSS and GBV).			R through its partner LibA	Aid

Output 2	Population has sufficient basic and domestic items				
Sector	Emergency Shelter and NFI - Shelter and Non-Food Items				
Indicators	Description	Target	Source of Verification		
Indicator 2.1	# of POCs receiving core relief items	3,333	3,333	UNHCR/Partner's reports	
Explanation of output and indicators variance: N/A		N/A			
Activities	Description		Implemented by		
Activity 2.1	Distribution of Core Relief Items (CRIs) for IDPs in urban, and refugees and asylum-seekers in urban and detention centres.		UNHCR through its partne	er LibAid	

6. Accountability to Affected People

6.a IASC AAP Commitment 2 - Participation and Partnership

How were crisis-affected people (including vulnerable and marginalized groups) involved in the design, implementation and monitoring of the project?

UNHCR is committed to providing assistance to people in need wherever they are, respecting the key humanitarian principle of "Do No Harm" by preventing and minimizing any unintended negative effects of activities that can increase people's vulnerability.

The views of the beneficiaries about their needs were gathered through direct interaction during field missions carried out by UNHCR staff and/or its partners. Beneficiaries' feedback was also gathered through other tools including post distribution and post service provision surveys, information sessions, monitoring exercises, input from community day centres. Feedback and crosschecking of the findings of various partners on the needs of the affected populations were provided during the sectorial Working Groups meetings organized by UNHCR as sector lead for the Protection and Shelter/NFIs Sectors.

Were existing local and/or national mechanisms used to engage all parts of a community in the response? If the national/local mechanisms did not adequately capture the needs, voices and leadership of women, girls and marginalised groups, what alternative mechanisms have you used to reach these?

UNHCR conducted focus group discussions (FGD) with refugees and asylum seekers from different nationalities, ethnicities and age groups. UNHCR and its partners also focused on specific groups such as women and girls to understand their protection needs and concerns. The conclusions of these exercise provided a basis for planned protection interventions.

UNHCR is a humanitarian, non-political, neutral and impartial organization. In accordance to its mandate, UNHCR provides protection services and assistance to its persons of concern. In all its activities, UNHCR applied the Age, Gender and Diversity Mainstreaming, community-based and rights-based approaches, in addition to the "Do-No Harm" principle. When designing its humanitarian programs, UNHCR paid particular attention to the needs of children and older persons and sought to promote the equal rights of women and girls

6.b IASC AAP Commitment 3 – Information, Feedback and Action

How were affected people provided with relevant information about the organisation, the principles it adheres to, how it expects its staff to behave, and what programme it intends to deliver?

UNHCR ensured that posters on Code of Conduct principles are displayed in all the premises accessible to refugees. Trainings to community representatives (refugees/asylum-seekers) were given by the different implementing partners. UNHCR staff and partners were also trained. Refresher sessions are given to staff and partners on a yearly basis.

Did you implement a complaint mechanism (e.g. complaint box, hotline, other)? Briefly describe
some of the key measures you have taken to address the complaints.

Yes 🖂	No [
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Complaint boxes are available at UNHCR's facilities such as Community Day Centre and Gathering and Departure Facility. Feedback is given accordingly and passed to protection officers in Libya. UNHCR also has four hotlines (Detention, Protection, Registration and Benghazi) to deal with any protection concerns from refugees and asylum-seekers. The Detention and Protection hotlines are available 24hrs/7 days a week while Registration and Benghazi hotlines are available during working hours (9:00 – 17:00). The hotlines were advertised on UNHCR's social media accounts. A general email is available and managed by protection staff to ensure that complaints received are referred to the right unit in charge of the follow-up – this is also advertised. UNHCR is also part of the interagency efforts to build the joint complaint/feedback mechanism established under the lead of World Food Programme.

In order to expand effective communication with communities, the Community Based Protection team created a WhatsApp group in order to be able to promptly pass information related to UNHCR and partners' services and assistance, information on key issues such PSEA, prevention of fraud and corruption and spread it through the communities counting on the extended network of the WhatsApp members. The group included community mobilizers (refugees/asylum-seekers), outreach volunteers and refugees who work closely with UNHCR and its partners. Different nationalities were in the group for inclusivity and their outreach ability to reach all communities. UNHCR's focal points consolidated the frequent questions and the most relevant and prepared responses are shared with the group. For medical questions, responses are shared after being reviewed by UNHCR's public health officer. All the questions reflect the direct need for relevant information as expressed by the refugees.

Did you establish a mechanism specifically for reporting and handling Sexual Exploitation and
Abuse (SEA)-related complaints? Briefly describe some of the key measures you have taken to
address the SEA-related complaints.

Yes ⊠ No □

UNHCR follows the Communication with Communities (CWC) approach where in all the communication with community channels (i.e. hotlines, WhatsApp, emails, meetings and focus group discussions with communities) information on SEA is included. In addition, the question of protection from SEA is systematically included in focus group discussions organized by UNHCR's community-based protection team especially with community mobilizers and volunteers to increase the sensitization on Zero tolerance policy. Posters and information related to how to report are displayed in the different premises. In order to improve the way to better address issues of PSEA, UNHCR Protection internally assessed the feasibility to have a remote mechanism to offer the possibility for the refugees to disclose issues directly to Protection officers who will conduct direct interviews when alleged cases are identified. UNHCR's staff were also required to complete internal protection on SEA trainings. Additionally, UNHCR is part of the interagency task force led by UNFPA. The task force builds joint initiatives on protection from SEA such as trainings and ensures that clear mechanisms are established within the humanitarian communities.

On the other hand, UNHCR's partners adhere to specific procedures when signing partnership agreements. To ensure that UNHCR is abreast with activities and any SEA related incidences, partners were required to send weekly reports on their operational developments and to flag any cases that require action. Additionally, under CERF's budget, UNHCR through its local partner LibAid recruited 11 wardens at the GDF who's responsibly was to ensure security of POCs from any type of abuse, including sexual exploitation and abuse, in addition to ensuring discipline and order inside the GDF. The wardens were trained on how to deal with UNHCR's persons of concern, particularly the most vulnerable. They were present 24/7 inside the GDF rotating on shifts. The wardens included both males and females.

Anv o	ther	comment	s (o	ptional	١:
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N/A

7. **Cash Transfer Programming** 7.a Did the project include one or more Cash Transfer Programmings (CTP)? **Planned Achieved** Yes, CTP is a component of the CERF project No 7.b Please specify below the parameters of the CTP modality/ies used. If more than one modality was used in the project, please complete separate rows for each modality. Please indicate the estimated value of cash that was transferred to people assisted through each modality (best estimate of the value of cash and/or vouchers, not including associated delivery costs). Please refer to the guidance and examples above. CTP Modality Value of cash (US\$) a. Objective b. Cluster/Sector c. Conditionality d. Restriction

US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.
US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.
US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.
US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.
US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.

Supplementary information (optional):

The proposed activities do not include cash transfer programming to targeted beneficiaries. Services were provided indirectly by UNHCR's partners.

8. Evaluation: Has this project been evaluated or is an evaluation pending?	
Due to the everyday changing security situation of Libya, no evaluation was planned under	EVALUATION CARRIED OUT
this project.	EVALUATION PENDING
	NO EVALUATION PLANNED 🖂

8.3. Project Report 19-RR-CEF-072 - UNICEF

1. Project Information					
1. Agenc	y:	UNICEF	2. Country:	Libya	
3. Cluste	r/Sector:	Water Sanitation Hygiene - Water, Sanitation and Hygiene	4. Project Code (CERF):	19-RR-CEF-072	
5. Project	t Title:	Provision of life-saving Water, Sanit persons, including children, in Tripo		services to conflict-affected	
6.a Origin	nal Start Date:	01/05/2019	6.b Original End Date:	31/10/2019	
6.c No-co	st Extension:	⊠ No ☐ Yes	If yes, specify revised end date:	N/A	
6.d Were all activities concluded by the end date? (including NCE date) No Yes (if not, please explain in section 3)					
	a. Total requiren	nent for agency's sector response	to current emergency:	US\$ 1,500,000	
	b. Total funding	received for agency's sector response	onse to current emergency:	US\$ 400,001	
	c. Amount receiv	ved from CERF:		US\$ 400,001	
7. Funding	d. Total CERF funds forwarded to implementing partners of which to:			US\$ 131,380	
7. F	Government Pa	artners		US\$ 0	
	International NC National NGOs	GOs		US\$ 0 US\$ 131,380	
	Red Cross/Cres	scent		US\$ 0	

2. Project Results Summary/Overall Performance

Through this CERF grant, UNICEF provided water, sanitation and hygiene (WASH) assistance to 213,083 vulnerable people over a period of five months. 8,371 people were provided with safe drinking water, 163,115 with sanitation services, 41,597 with hygiene items through RRM as well as sensitised on key hygiene messages. The implemented project's activities have enabled the affected people to use basic WASH facilities, practice better hygiene behaviours, and reduce the risk of water-borne diseases.

3. Changes and Amendments

Overall, there have been no significant changes in the project other than extending the outreach to additional beneficiaries due to some of the below mentioned reasons.

UNICEF had utilised CERF funds through its existing agreements and partners which proved to be time saving and reaching higher number of people. During the planning phase, UNICEF intended to procure supplies locally but after having a comparative analysis, UNICEF procured offshore supplies which proved to be much cheaper than the local market and thus, allowing UNICEF to increase its outreach to additional beneficiaries. Additionally, UNICEF's on-ground expertise, coordination with stakeholders and pragmatic approaches had an edge during the program execution stage.

The number of people provided with sanitation services increased from to 2,000 to 163,115. Safe water was provided to 8,371 people (2,000 initially planned) and hygiene promotion/non-food items (NFIs) provision benefitted more than 41,000 people against a planned target of 20,000. Overall, the total number of beneficiaries increased from 22,000 people to 213,083 people

4. People Reached

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)								
Cluster/Sector	Water Sanitation Hy	Water Sanitation Hygiene - Water, Sanitation and Hygiene						
Planned	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total						
Host communities	0	0	0	0	0			
Refugees	1,285	175	475	65	2,000			
Returnees	0	0	0	0	0			
Internally displaced persons	6,370	6,630	3,430	3,570	20,000			
Other affected persons	0	0	0	0	0			
Total	7,655	7,655 6,805 3,905 3,635 22,000						
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total			
Persons with Disabilities (Out of the total number of "people planned")	0	0	0	0	0			

4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)							
Cluster/Sector	Water Sanitation Hy	Water Sanitation Hygiene - Water, Sanitation and Hygiene					
Reached	Men (≥18)	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total					
Host communities	54,073	51,952	29,116	27,974	163,115		
Refugees	1,253	1,203	675	649	3,780		
Returnees	0	0	0	0	0		
Internally displaced persons	15,311	14,711	8,245	7,921	46,188		
Other affected persons	0	0	0	0	0		
Total	70,637	67,866	38,036	36,544	213,083		
Reached	Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total						
Persons with Disabilities (Out of the total number of "people reached")	0	0	0	0	0		

In case of significant discrepancy between figures under planned and reached people, either in the total numbers or the age, sex or category distribution, please describe reasons: UNICEF had utilised CERF funds through its existing agreements and partners which allowed UNICEF to respond on time and reached a higher number of people then initially planned with the support to low cost /high impact interventions.

During the planning phase, UNICEF intended to procure supplies locally but after having a comparative analysis, UNICEF procured offshore supplies as they were cheaper than the local market. In addition to lower cost supplies, UNICEF's on-ground expertise, coordination with stakeholders and pragmatic approaches had an edge during the program execution stage and as a result, 213,083 people were provided with WASH services against a target of 22,000.

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

N/A

5. CERF Result Framework

Project Objective

Contribute to saving lives and mitigate against outbreak of water borne diseases for 22,000 conflict-affected people through the provision of basic, adequate and safe WASH facilities in Western Libya and municipalities.

Output 1	2000 migrant, refugees and conflict affected persons in detention and collective centres have access to basic safe water facilities in Tripoli and western Libya					
Sector	Water Sanitation Hygiene - Water, Sanitation and Hygiene					
Indicators	Description Target Achieved Source of Verification					
Indicator 1.1	Number of people provided with minimum amount of safe water in line with international standards	8,371 (4,088 male, 4Ws, Third 4,283 female) Monitori				
Explanation of output and indicators variance:		Rehabilitation of WASH facilities in detention centres and collect and higher WASH needs after April 2019 in Tripoli crisis, resulted beneficiaries.				
Activities	Description		Implemented by			
Activity 1.1	Repair water facilities at collective and detention centres		UNICEF, Libyan Society for Charity Works (LS), Emdad Department for Combat of Illegal Migration (DCIM),			

Output 2	2,000 migrant, refugee and conflict affected persons in detention and collective centres have access to basic sanitation facilities in Tripoli and western Libya						
Sector	Water Sanitation Hygiene - Water, Sanitation and Hygiene						
Indicators	Description Target Achieved Source of Verification						
Indicator 2.1	Number of people provided with gender appropriate sanitation facilities	2000 163,115 (83,189 male, 79,926 female) Implementing par Report, Third Pa					
Explanation of output and indicators variance:		Large number of IDPs moved to AnZahra city where UNICEF provided s for cleaning of a septic tank to avoid water borne diseases. The target ac was, therefore, much higher than planned as the cleaning of septic benefitted large catchment population of AnZahra city in Aljfara					
Activities	Description		Implemented by				
Activity 2.1			UNICEF, Libyan Society for Charity Works (LS), Emdad Department for Combat of Illegal Migration (DCIM), General Company for Water and Wastewater (GCWW)				

	20,000 conflict affected people in Tripoli and western Libya are aware of good hygiene practices and have enough hygiene items to meet their families water and sanitation requirements for three months.					
Sector	Water Sanitation Hygiene - Water, Sanitation and Hygiene					
Indicators	Description	Target Achieved Source of Verificat				

Indicator 3.1	Number of people reached with hygiene items	20,000	41,597 (20,977 male, 20,620 female)	Implementing Partners Report, Third Party Monitoring	
Indicator 3.2	Number of people reached with hygiene promotion messages	20,000	41,597 (20,977 male, 20,620 female)	Implementing Partners Report, Third Party Monitoring	
Explanation	of output and indicators variance:	market, as planned	offshore hygiene supplies which I initially. As a result, additional l nd sensitized on key hygiene me	peneficiaries were provided	
Activities	Description	Description			
Activity 3.1	To procure hygiene kits		UNICEF		
Activity 3.2	To distribute hygiene kits sufficient to conflict-affected families		UNICEF, Libyan Society for Charity Works (LS), Emdage Department for Combat of Illegal Migration (DCIM), General Company for Water and Wastewater (GCWW)		
Activity 3.3	To conduct promotion and awareness raising activities are for conflict-affected persons		, , ,		

6. Accountability to Affected People

6.a IASC AAP Commitment 2 – Participation and Partnership

How were crisis-affected people (including vulnerable and marginalized groups) involved in the design, implementation and monitoring of the project?

AAP has been ensured through establishment of coordination mechanism with DCIM (Department of Combating Illegal Migration) at centre level and the detention centers' management to rehabilitate the centres and to avoid duplication particularly with IOM projects. During the response to IDPs crisis, coordination was held with municipality crisis committee and other IPs like the Libya Red Crescent. Information about the UNICEF response was shared with the DC Management and Crisis Committee and they were kept informed on the progress. Feedback, complaints and prospective were also collected from affected people in Tripoli and other targeted areas, and DCIM management on the quality and effectiveness of the response. Finally, local partners of Libyan Society and Emdad were selected to ensure accessibility to the affected areas so they can address the needs. All interventions had been thoroughly coordinated with WASH Sector Libya.

Project was monitored through programmatic visits and UNICEF third party monitoring organisation. DCIM management was involved and participated in monitoring the rehabilitation of WASH facilities. The DC management provided completion certificates to document compliance with quality and agreed activities. The third party monitored hard to reach and inaccessible areas and the action points were shared with UNICEF and implementing partners (IPs) for corrective measures.

Were existing local and/or national mechanisms used to engage all parts of a community in the response? If the national/local mechanisms did not adequately capture the needs, voices and leadership of women, girls and marginalised groups, what alternative mechanisms have you used to reach these?

Existing authorities/ministries had been engaged with throughout the project period. WASH services in detention centres were carried out in close coordination with DCIM. IDPs in collective shelters were provided services in coordination with emergency cell in Deputy Prime Minister office and OCHA. Local Mayors of targeted municipalities were kept in the loop in planning and responding to the WASH needs. RRM (Rapid Response mechanism) had been utilised to provide hygiene items to the affected population. Provision of hygiene items were undertaken after due verification and consultation with local authorities and communities.

6.b IASC AAP Commitment 3 – Information, Feedback and Action

How were affected people provided with relevant information about the organisation, the principles it adheres to, how it expects its staff to behave, and what programme it intends to deliver?						
AAP has been ensured through involvement, participation and sharing of information with affected people during project planning and design. Multiple meetings took place with management for the Department for Combatting Illegal Migration (DCIM) management to discuss and agree on the planned activities. The needs of all detainees, particularly women and children, were considered to ensure they have access to appropriate and safe WASH facilities.						
	ent a complaint mechan measures you have tak				fly describe Yes	□ No 🖂
population. Mode	ject broader consultation le erate to high level of sati ommunication access, an	isfaction had been obs	serve	d. Due to the urge	nt nature of response	, access and security
Abuse (SEA)-re address the SEA	sh a mechanism specific lated complaints? Briefly A-related complaints.					s □ No ⊠
N/A						
Any other comm	nents (optional):					
	nsfer Programming					
7.a Did the pro	ject include one or more	Cash Transfer Progra	amm			
Planned				Achieved		
No				No		
complete so through each	ecify below the paramete eparate rows for each mod ch modality (best estimate ance and examples above.	dality. Please indicate the of the value of cash and	ne est	imated value of ca	sh that was transferred	to people assisted
CTP Modality	Value of cash (US\$)	a. Objective	b.	Cluster/Sector	c. Conditionality	d. Restriction
	US\$ [insert amount]	Choose an item.	C	Choose an item.	Choose an item.	Choose an item.
	US\$ [insert amount]	Choose an item.	C	Choose an item.	Choose an item.	Choose an item.
	US\$ [insert amount]	Choose an item.	C	Choose an item.	Choose an item.	Choose an item.
	US\$ [insert amount]	Choose an item.	C	Choose an item.	Choose an item.	Choose an item.
	US\$ [insert amount]	Choose an item.	C	Choose an item.	Choose an item.	Choose an item.
8. Evaluation: Has this project been evaluated or is an evaluation pending?						
UNICEF Libva in	itiated an evaluation in las	t guarter of 2019. which	 will	be concluded in the	EVALUATIO	N CARRIED OUT 🖂
	20. The findings of the eva					JATION PENDING
NO EVALUATION PLANNED						

8.4. Project Report 19-RR-WFP-042 - WFP

1. Proj	1. Project Information					
1. Agenc	y:	WFP	2. Country:	Libya		
3. Cluste	r/Sector:	Food Security - Food Assistance	4. Project Code (CERF):	19-RR-WFP-042		
5. Project	t Title:	Emergency food assistance to conf	lict-affected population in Libya			
6.a Origin	nal Start Date:	08/05/2019	6.b Original End Date:	07/11/2019		
6.c No-co	ost Extension:	⊠ No ☐ Yes	If yes, specify revised end date:	N/A		
	all activities conclu NCE date)	ided by the end date?	☐ No ☐ Yes (if not, please explain in section 3)	-		
	a. Total requiren	nent for agency's sector response	US\$ 1,500,000			
	b. Total funding	US\$ 855,556				
	c. Amount receiv	US\$ 300,000				
ding	d. Total CERF fu	inds forwarded to implementing pa	US\$ 0			
7. Funding	of which to:					
7.	Government Pa	artners		US\$ 0		
	International NO	US\$ 0				
	National NGOs			US\$ 0		
	Red Cross/Cres	scent		US\$ 0		

2. Project Results Summary/Overall Performance

Through this CERF RR grant, WFP and its partners provided emergency food rations and emergency ready-to-use food to 37,653 vulnerable IDPs, affected by the escalation of the conflict in the region of Tripoli which started in April 2019. Assistance have been provided for a 3-month period following a 2.5-month period of procurement, customs clearance, transport and dispatch to distribution points.

3. Changes and Amendments

There was no change or amendment of the project.

4. People Reached

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)							
Cluster/Sector	Food Security - Food Assistance Men (≥18) Women (≥18) Boys (<18) Girls (<18) Total						
Planned							
Host communities	0	0	0	0	0		
Refugees	0	0	0	0	0		
Returnees	0	0	0	0	0		
Internally displaced persons	9,459	9,291	5,742	5,508	30,000		

Other affected persons	0	0	0	0	0
Total	9,459	9,291	5,742	5,508	30,000
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total
Persons with Disabilities (Out of the total number of "people planned")	0	0	0	0	0

4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)							
Cluster/Sector	Food Security - Foo	Food Security - Food Assistance					
Reached	Men (≥18) Women (≥18) Boys (<18) Girls (<18)						
Host communities	0	0	0	0	0		
Refugees	0	0	0	0	0		
Returnees	0	0	0	0	0		
Internally displaced persons	11,872	11,661	7,207	6,913	37,653		
Other affected persons	0	0	0	0	0		
Total	11,872	11,661	7,207	6,913	37,653		
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people reached")	0	0	0	0	0		

In case of significant discrepancy between figures under planned and reached people, either in the total numbers or the age, sex or category distribution, please describe reasons:

WFP managed to negotiate lower prices with suppliers, which allowed for purchase of additional tonnages of Dry Rations and of Ready-to-use food (Date Bars). Consequently, the number of assisted beneficiaries is proportionally slightly higher.

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

By supporting recently displaced people within the Tripoli region, the project indirectly supported IDPs' families and relatives hosting them for the period through the diminution of the financial burden incurred.

5. CERF Result Framework

Project Objective Provide Emergency food assistance to populations affected by the clashes in the Tripoli area.

Output 1	Provide in-kind food to 30,000 individuals per month					
Sector	Food Security - Food Assistance					
Indicators	Description Target Achieved Source of Verification					
Indicator 1.1	Number of women, men, boys and girls receiving food	30,000 individuals	37,653	CPs monthly distribution reports		
Indicator 1.2	Quantity of food rations provided	207,00 MT	232.73 MT	WFP Waybills		

					CPs monthly distribution reports
Indicator 1.3	Quantity of ready-to-use food (date bars) provided	6,50 MT		9.07 MT	WFP Waybills CPs monthly distribution reports
Explanation of output and indicators variance:		WFP managed to negotiate lower prices with suppliers, which allow purchase additional tonnages of Dry Rations and of Ready-to-use food Bars). Consequently, the number of assisted beneficiaries is proportionally higher.			of Ready-to-use food (Date
Activities	Description		Implemented by		
Activity 1.1	1 Targeting of beneficiaries		WFP, CPs and UN Rapid Response Mechanism Partners Local authorities (Local crisis committees, Municipalities, Ministry of Social affairs)		
Activity 1.2	Food procurement		WFP and CPs		
Activity 1.3	Food Delivery to CPs warehouses		WFP		
Activity 1.4	Distribution, monitoring and reporting		CPs, W	VFP and Third-party mor	nitor

6. Accountability to Affected People

6.a IASC AAP Commitment 2 – Participation and Partnership

How were crisis-affected people (including vulnerable and marginalized groups) involved in the design, implementation and monitoring of the project?

WFP ensures that affected populations are included in the design of planned assistance through local partners and other appropriate communications mechanisms such as crisis committees. Efforts are made to consult with female beneficiaries in planning and implementing food assistance to ensure that protection and other concerns are considered and addressed to the extent possible.

Were existing local and/or national mechanisms used to engage all parts of a community in the response? If the national/local mechanisms did not adequately capture the needs, voices and leadership of women, girls and marginalised groups, what alternative mechanisms have you used to reach these?

The local crisis committees and municipalities are at the frontline of the community response and WFP worked closely with them, as well as with local partners. Lists of beneficiaries are mainly shared by the Ministry of Social Affairs or the local crisis committees or through local NGO partners. WFP conducts quick need assessments to validate the food needs of the planned caseload through households visits and phone calls conducted by the third-party monitoring. Once needs are validated, WFP operates a cross checking of those lists, identifies the criteria and composition of targeted households according to a vulnerability scorecard.

Prioritized at this stage are women-headed households, the number of individuals and the number of minors within the household. The number of individuals with disability (mental and physical) or disease preventing to cover their livelihood expenses is taken into account as well as the number of pregnant and breastfeeding women.

6.b IASC AAP Commitment 3 – Information, Feedback and Action

How were affected people provided with relevant information about the organisation, the principles it adheres to, how it expects its staff to behave, and what programme it intends to deliver?

As part of its strategy to communicate with communities, WFP designed and disseminated posters to be displayed in each distribution point and leaflets to distribute to beneficiaries in each distribution site with information on beneficiaries" entitlements, programme objective and modalities. The poster and the leaflets are intended for current and potential beneficiaries of WFP and is split into different sections explaining: WFP"s mandate, beneficiaries" entitlement, targeting criteria (answering the question, "Can I receive assistance from WFP and for how long?"). It also provides a helpline number with related guidelines and working hours.

	Did you implement a complaint mechanism (e.g. complaint box, hotline, other)? Briefly describe ome of the key measures you have taken to address the complaints.						
In its effort to enhance accountability and transparency towards affected populations, to complement the traditional complaints boxes and feedback received through WFP and cooperating partners' staff, a WFP hotline service was introduced with a 24 hours per day, seven days per week a toll free number, that is accessible to beneficiaries on the flyers that are distributed along with the food assistance and on the posters displayed at the activity points. The WFP Libya's Hotline system acts as a dual-purpose feedback mechanism for beneficiaries as it is designed to provide beneficiaries with answers to their queries and enable beneficiaries as well as non-beneficiaries to provide information on their experience with WFP's programme. The hotline enhances the participatory process by empowering recipients of assistance with avenues for providing and accessing information. Callers have the option of speaking with a trained male or female operator, ensuring any specific gender sensitive issues being reported can be shared appropriately and in confidence. Where relevant, information provided is then used in improving communication, accountability, transparency and programme quality.							
Abuse (SEA)-re address the SEA	sh a mechanism specifical lated complaints? Briefly A-related complaints.	describe some of the	key measures you have	ve taken to Yes			
	hanism for reporting and habeen updated to better em						
Any other comm	nents (optional):						
7. Cash Tran	nsfer Programming						
7.a Did the pro	ject include one or more	Cash Transfer Progra	mmings (CTP)?				
Planned			Achieved				
No			No				
complete se through eac	ecify below the paramete eparate rows for each mod ch modality (best estimate ance and examples above.	ality. Please indicate the of the value of cash and	e estimated value of ca	sh that was transferred	to people assisted		
CTP Modality	Value of cash (US\$)	a. Objective	b. Cluster/Sector	c. Conditionality	d. Restriction		
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.		
Supplementary i N/A	nformation (optional):						
8. Evaluation: Has this project been evaluated or is an evaluation pending?							
WFP is planning	to undertake an external	EVALUATIO	N CARRIED OUT				
the 2017-2019 p					IATION PENDING 🖂		
				NO EVALU	ATION PLANNED 🗌		

8.5. Project Report 19-RR-WHO-035 - WHO

1. Proj	1. Project Information					
1. Agenc	y:	WHO	O 2. Country:			
3. Cluste	r/Sector:	Health - Health	4. Project Code (CERF):	19-RR-WHO-035		
5. Project	t Title:	Saving Lives through Timely Provis	ion of Emergency Health Services			
6.a Origin	nal Start Date:	16/04/2019	6.b Original End Date:	15/10/2019		
6.c No-co	ost Extension:	⊠ No ☐ Yes	If yes, specify revised end date:	N/A		
	all activities conclu NCE date)	ided by the end date?	☐ No ☐ Yes (if not, please explain in section 3)			
	a. Total requiren	nent for agency's sector response	to current emergency:	US\$ 2,800,000		
	b. Total funding	US\$ 500,000				
	c. Amount receiv	US\$ 800,000				
Funding	d. Total CERF fu of which to:	US\$ 0				
7. F	Government Pa	US\$ 0				
	International NC	US\$ 0				
	National NGOs Red Cross/Cres	US\$ 0 US\$ 0				

2. Project Results Summary/Overall Performance

WHO worked with the Ministry of Health (MoH) of Libya to provide life-saving emergency response to the people affected by the conflict in Tripoli and surrounding districts. Through this CERF RR grant, life-saving medical supplies, essential medicines, and a comprehensive package of health services were provided in 16 primary health care facilities. 12 front line hospitals and 6 field hospitals in Tripoli, Al Jufra, Misurata, Gharian, Tarhouna, Al Jabal Al Gharbia and Al Margheb.

WHO procured and distributed trauma kits, surgical kits, non-communicable disease (NCDs) kits and ARVs (the latter were distributed through the National Centre for Disease Control (NCDC).

In addition, WHO recruited and deployed three emergency medical teams to the targeted areas.

A total of 57,819 people in Tripoli, Al Jufra, Misurata, Gharian, Tarhouna, Al Jabal Al Gharbia and Al Margheb benefited from the medical supplies for surgery, trauma care and NCDs. This includes 5,468 who patients benefitted from surgical interventions provided by the emergency medical teams and 737 HIV patients who received ARVs.

A surveillance and rapid response network in the targeted areas was activated and integrated within the Early Warning and Response Network (EWARN) of the NCDC. All epidemic-prone communicable diseases were under continuous surveillance; alerts were identified and rapidly responded to.

3.	Changes and Amendments
N/A	

4. People Reached

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)							
Cluster/Sector	Health - Health	Health - Health					
Planned	Men (≥18) Women (≥18) Boys (<18)						
Host communities	1,764	2,394	1,134	1,008	6,300		
Refugees	882	1,197	567	504	3,150		
Returnees	0	0	0	0	0		
Internally displaced persons	5,292	7,182	3,402	3,024	18,900		
Other affected persons	882	1,197	567	504	3,150		
Total	8,820	11,970	5,670	5,040	31,500		
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people planned")	14	19	9	8	50		

4.b. NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)							
Cluster/Sector	Health - Health						
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Host communities	5,204	8,326	3,330	3,956	20,816		
Refugees	1,075	1,214	591	589	3,469		
Returnees	0	0	0	0	0		
Internally displaced persons	8,674	10,407	5,203	4,625	28,909		
Other affected persons	1,202	1,850	833	740	4,625		
Total	16,155	21,797	9,957	9,910	57,819		
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people reached")	27	23	10	8	68		

In case of significant discrepancy between figures under planned and reached people, either in the total numbers or the age, sex or category distribution, please describe reasons:

N/A

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

More than 254,058 people were covered by Early Warning (EWARN) in the areas targeted under the project.

5. CERF Result Framework

Project Objective

To ensure availability of life-saving medical supplies and essential drugs for the treatment of the injured; To improve the access of 35,000 IDPs to a comprehensive package of health services at primary and secondary levels with referral support.

Output 1	16 primary and secondary health facilities supported with Non-communicable disease kits						
Sector	Health - Health						
Indicators	Description	Target		Achieved	Source of Verification		
Indicator 1.1	Number of health facilities provided with non-communicable disease kits	16		16	Confirmation by WHO procurement and logistic officers and WHO staff field monitoring		
Indicator 1.2	Percentage of catchment population healthcare at the supported health facilities in targeted districts	75%		43,364	Data from consultations and estimated beneficiary number/type of kit		
Explanation of	of output and indicators variance:	N/A					
Activities	Description		Impler	nented by			
Activity 1.1	Procurement and distribution of 3 basic and 1 supplementary with non-communicable disease kits		y WHO				
Activity 1.2	Procurement and distribution of standard first line drugs for the continuity of treatment for HIV cases and people living with AIDS.						

Output 2	Trauma care and mass casualty managem	nent capacity of 12 fr	ontline an	d 7 field hospitals in	nproved	
Sector	Health - Health					
Indicators	Description	Target		Achieved	Source of Verification	
Indicator 2.1	Number of Emergency Medical Teams recruited and deployed to frontline hospitals	3		3	Recruitment contracts, monitoring of daily activities, and weekly consultation data	
Indicator 2.2	Number of frontline hospitals supported with trauma and surgical supply kits	12		12	Confirmation by WHO procurement and logistic officers and WHO staff field monitoring	
Indicator 2.3	Number of field hospitals supported with trauma and supply surgical kits	7		7	Confirmation by WHO procurement and logistic officers and WHO staff field monitoring	
Explanation of	of output and indicators variance:	N/A				
Activities	Description		Implemented by			
Activity 2.1	Recruitment of Emergency Medical Teams		WHO			
Activity 2.2	Procurement and distribution of 4 Supply Surgical Kits			WHO		
Activity 2.3	Procurement and distribution of 7 Trauma	A and Trauma B kits	WHO			

6. Accountability to Affected People

6.a IASC AAP Commitment 2 – Participation and Partnership

How were crisis-affected people (including vulnerable and marginalized groups) involved in the design, implementation and monitoring of the project?

During the planning phase, WHO held consultations with the local municipalities and local and national health authorities to assess needs. Local municipalities also held meetings with the WHO health emergency coordinator, and were invited to health sector meetings.

During the implementation of the project WHO conducted client satisfaction surveys by randomly selecting patients who were confidentially asked about the quality of services provided and the attitude of health staff. WHO focal points conducted regular monitoring visits to the targeted health facilities.

The results of the client satisfaction survey and monitoring visits were used to improve services. The cumulative project data will be analysed and used to guide future projects

Were existing local and/or national mechanisms used to engage all parts of a community in the response? If the national/local mechanisms did not adequately capture the needs, voices and leadership of women, girls and marginalised groups, what alternative mechanisms have you used to reach these?

The engagement of all parts of the community was secured through two mechanisms: The municipalities involved in the assessment and design of the project raised the concerns of the different groups in their communities and different UN agencies and international NGOs (e.g., UNFPA, IOM, UNHCR and Handicap International) represented the voices of the different vulnerable groups during meetings of the health sector and sub-working groups.

6.b IASC AAP Commitment 3 – Information, Feedback and Action

How were affected people provided with relevant information about the organisation, the principles it adheres to, how it expects its staff to behave, and what programme it intends to deliver?

During its meetings with local municipalities, WHO briefed community representatives on its role, the project's expected outcomes and WHO's accountability of the staff to the affected population. In addition, WHO focal points were instrumental in building trust with affected people by meeting different community groups, being available to answer their questions and making regular announcements on local radio stations and social media about the project, the types of services provided and the location of participating health facilities.

Did you implement a complaint mechanism (e.g. complaint box, hotline, other)? Briefly describe	Yes 🗁
some of the key measures you have taken to address the complaints.	163 🗠

A patient complaint poster with contact information was developed and displayed in health care facilities. WHO also conducted weekly client satisfaction surveys through random interviews with patients. Patients were asked to assess the quality of services, the environment and the attitudes of health care service providers. Local WHO staff and focal points regularly monitored activities and consultation rates in the targeted facilities. The consolidated findings of the regular monitoring, client satisfaction surveys and complaints lodged were used to adjust activities when required.

Did you establish a mechanism specifically for reporting and handling Sexual Exploitation and Abuse (SEA)-related complaints? Briefly describe some of the key measures you have taken to address the SEA-related complaints.

The poster mentioned above gave patients the opportunity to report, in a confidential and dignified manner, their concerns regarding the quality of services provided, ensuring free-of-charge services, and reporting any misbehaviour from staff.

	•	ū	· ·	•		
Any other co	mments (optio	nal):				
N/A						

No □

№ П

Yes 🖂

7. Cash Transfer Programming									
7.a Did the project include one or more Cash Transfer Programmings (CTP)?									
Planned Achieved									
No			١	No					
7.b Please specify below the parameters of the CTP modality/ies used. If more than one modality was used in the project, please complete separate rows for each modality. Please indicate the estimated value of cash that was transferred to people assisted through each modality (best estimate of the value of cash and/or vouchers, not including associated delivery costs). Please refer to the guidance and examples above.									
CTP Modality	Value of cash (US\$)	a. Objective	b. C	luster/Sector	c. Conditional	ity	d. Restriction		
	US\$ [insert amount]	Choose an item.	Cho	oose an item.	Choose an iter	m.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Cho	oose an item.	Choose an iter	m.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Cho	oose an item.	Choose an iter	m.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Cho	oose an item.	Choose an iter	m.	Choose an item.		
	US\$ [insert amount]	Choose an item.	Cho	oose an item.	Choose an iter	m.	Choose an item.		
Supplementary i	information (optional):								
8. Evaluation: Has this project been evaluated or is an evaluation pending?									
N/A	N/A EVALUATION CARRIED OUT								
	EVALUATION PEND								
					NO E	VALUAT	TION PLANNED 🖂		

8.6. Project Report 19-RR-UDP-008 - UNDP

1. Proj	1. Project Information						
1. Agenc	y:	UNDP	2. Country:	Libya			
3. Cluster/Sector:		Coordination and Support Services - Common Safety and Security	4. Project Code (CERF):	19-RR-UDP-008			
5. Projec	t Title:	erations in Greater Tripoli and					
6.a Origin	nal Start Date:	04/06/2019	6.b Original End Date:	03/12/2019			
6.c No-co	ost Extension:	If yes, specify revised end date:	30 June 2020				
	all activities conclu NCE date)	ded by the end date?	☐ No ☑ Yes (if not, please explain in section 3)				
	a. Total requiren	US\$ 162,417					
	b. Total funding	US\$ [Fill in]					
	c. Amount receiv	US\$ 156,254					
7. Funding	d. Total CERF fu	US\$ 0					
7. Fi	Government Pa	US\$ 0					
	International NO	US\$ 0					
	National NGOs Red Cross/Cres	US\$ 0 US\$ 0					

2. Project Results Summary/Overall Performance

UNDSS worked in supporting the CERF project in regards to the required field in ensuring a safe and secure environment to UN Staff/personnel assigned to achieve their tasks and duties. UNDSS resorted to maintaining the following, but not limited to, points to enable program delivery along with the sustained procedures pertaining to safety and Security:

- Effectively establishing rapport and good liaison mechanisms with the HG/De-Facto authorities.
- Establish good coordination with locals and interlocutors.
- Initiating and updating all security-related documents (SRMs, ASP, Fire Safety plan, MEDEVAC/CASEVAC, etc)
- Providing Training to all concerned entities/personnel concerning security and safety awareness (induction training, Warden, Fire safety, etc)
- Applying gender consideration measures and procedures.
- Conducting Exercises and Drills to get acquainted with steps to be followed during In-extremes situations (Fire safety drills, complex attack drills, convoy procedures drills, etc)
- Activating movement tracking and monitoring to all missions and staff through the UN Radio Room.
- Monitoring closely all security situation updates and initiating security advisories when deemed necessary to maintain the timely sharing of information for the safety and security of UN staff/personnel.

In brief, UNDSS effectively handled the required responsibility to implement a safe and secure environment for the project.

3. Changes and Amendments

There was no changes, deviations or amendments in the project from the original proposal or project plan.

4.a NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (PLANNED)							
Cluster/Sector	Coordination and S	Coordination and Support Services - Common Safety and Security					
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Host communities	0	0	0	0	0		
Refugees	0	0	0	0	0		
Returnees	0	0	0	0	0		
Internally displaced persons	0	0	0	0	0		
Other affected persons	0	0	0	0	0		
Total	0	0	0	0	0		
Planned	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total		
Persons with Disabilities (Out of the total number of "people planned")	0	0	0	0	0		

4.b NUMBER OF PEOPLE DIRECTLY ASSISTED WITH CERF FUNDING (REACHED)								
Cluster/Sector	Coordination and S	Coordination and Support Services - Common Safety and Security						
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total			
Host communities	0	0	0	0	0			
Refugees	0	0	0	0	0			
Returnees	0	0	0	0	0			
Internally displaced persons	0	0	0	0	0			
Other affected persons	0	0	0	0	0			
Total	0	0	0	0	0			
Reached	Men (≥18)	Women (≥18)	Boys (<18)	Girls (<18)	Total			
Persons with Disabilities (Out of the total number of "people reached")	0	0	0	0	0			

In case of significant discrepancy
between figures under planned and
reached people, either in the total
numbers or the age, sex or category
distribution, please describe reasons:

4.c PERSONS INDIRECTLY TARGETED BY THE PROJECT

N/A

4. CERF Result Framework

Project Objective

To provide dedicated security support for the expanded lifesaving humanitarian operations in Greater Tripoli and the surrounding areas affected by the ongoing armed conflicts.

Output 1	Increased security information sharing and awareness in support of humanitarian operations in the targeted areas for humanitarian response.								
Sector	Coordination and Support Services - Comm	Coordination and Support Services - Common Safety and Security							
Indicators	Description	Target		Achieved	Source of Verification				
Indicator 1.1	Number of security risk assessments (SRA)	6 SRAs (priority are be identified by H0 be conducted	CT) to	6 SRAs	SMT minutes				
Indicator 1.2	Number of analytical reports and advisories	24 weekly analytical reports and advisories issued		reports and advisories		24 weekly reports	SMT minutes and daily reports		
Indicator 1.3	Increase security information sharing and cooperation on security issues through regular security briefings at UN Security Cell and INGOs meetings	24 - weekly briefings provided at Security Cell and INGOmeetings		24 weekly briefings	Minutes of the SMTs, Security Cell, HCT and meetings with INGOs under the SLT				
Indicator 1.4	Ensure situational awareness and effective operational planning through provisions of security reports (daily, weekly, alerts)	120 daily situation reports & 24 weekly security reports + alerts		120 daily sitreps & 24 weekly reports	Daily/Weekly reports as well as SMT minutes and advisories				
Explanation of	f output and indicators variance:	N/A							
Activities	Description		Implen	nented by					
Activity 1.1	Conduct Security Risk Assessments and compile and distribute respective documen		- UNDSS - Libya						
Activity 1.2	Establish and hold regular security briefings at UN and INGO meetings — built effective security cooperation through networking		UNDSS	S – Libya					
Activity 1.3	Establish effective security information collection and reporti mechanisms. Compile and share daily situation reports, week reports and alerts.			S - Libya					

Output 2	Security training and operational support to humanitarian organizations operating in Libya							
Sector	Coordination and Support Services - Comr	Coordination and Support Services - Common Safety and Security						
Indicators	Description	Target	Achieved	Source of Verification				
Indicator 2.1	Surge officer deployed and operational	The FSCO will be base in Tripoli or Benghazi w mission travel as per humanitarian prioritie	with er	Surge capacity records				
Indicator 2.2	Number of humanitarian staff trained on security awareness	100 humanitarian sta trained	aff 100	Training records and briefings				
Indicator 2.3	Number of timely operational security mission to humanitarian organizations	20 missions	20	Mission tracking				
Explanation o	f output and indicators variance:	N/A						
Activities	Description	lmı	plemented by					
Activity 2.1	Deploy surge officers / provide security support for humanitarian operations							

	Conduct of Training on ETB, Security Guards Training and AV Driving (in Benghazi and Tripoli)	UNDSS - Libya
Activity 2.3	Conduct 20 field missions	UNDSS - Libya

6.	Accountability to Affected People	
6.a	IASC AAP Commitment 2 – Participation and Partnership	o .
	were crisis-affected people (including vulnerable and margina itoring of the project?	lized groups) involved in the design, implementation and
N/A		
mec	e existing local and/or national mechanisms used to engage al hanisms did not adequately capture the needs, voices and lenative mechanisms have you used to reach these?	
N/A		
6.b	IASC AAP Commitment 3 – Information, Feedback and A	Action
	were affected people provided with relevant information about ects its staff to behave, and what programme it intends to delive	
N/A		
	you implement a complaint mechanism (e.g. complaint box, ho e of the key measures you have taken to address the complain	
N/A		
Abu	you establish a mechanism specifically for reporting and handlese (SEA)-related complaints? Briefly describe some of the key ress the SEA-related complaints.	
N/A		
Any	other comments (optional):	
N/A		
-	Ocal Tarreto December 1	
7.	Cash Transfer Programming	······· (OTD)O
	Did the project include one or more Cash Transfer Programmi	
Plar	ined	Achieved
No		No
7.b	Please specify below the parameters of the CTP modality/ies complete separate rows for each modality. Please indicate the estitution that the modality (best estimate of the value of cash and/or value to the guidance and examples above.	mated value of cash that was transferred to people assisted

CTP Modality	Value of cash (US\$)	a. Objective	b. Cluster/Sector	c. Conditionality	d. Restriction	
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.	
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.	
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.	
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.	
	US\$ [insert amount]	Choose an item.	Choose an item.	Choose an item.	Choose an item.	
Supplementary information (optional): N/A						

8. Evaluation: Has this project been evaluated or is an evaluation pending?	
N/A	EVALUATION CARRIED OUT
	EVALUATION PENDING
	NO EVALUATION PLANNED 🖂

ANNEX 1: CERF FUNDS DISBURSED TO IMPLEMENTING PARTNERS

CERF Project Code	Cluster/Sector	Agency	Implementing Partner Name		Sub-grant made under pre- existing partnership	Partner Type	Total CERF Funds Transferred to Partner US\$	Date of First Payment to Implementing Partner	Start Date of CERF Funded Activities By Implementing
			Extended Name	Acronym	agreement				Partner*
19-RR-CEF-072	Water, Sanitation and Hygiene	UNICEF	Libyan Society for Charity Works	LS	Yes	NNGO	\$40,000	16-Jul-19	10-Apr-20
19-RR-CEF-072	Water, Sanitation and Hygiene	UNICEF	Emdad	Emdad	Yes	NNGO	\$91,380	12-Oct-19	10-Apr-20
19-RR-FPA-030	Protection	UNFPA	Psychosocial Support	PST	Yes	NNGO	\$197,386	14-May-19	14-May-19
19-RR-FPA-030	Protection	UNFPA	The scouts Libya	SCO	Yes	NNGO	\$5,297	14-May-19	14-May-19
19-RR-HCR-022	Multi-sector refugee assistance	UNHCR	Libyan Humanitarian Relief Agency	LiBAid	Yes	NNGO	\$158,167	23-Apr-19	23-Apr-19

See attached.

ANNEX 2: Success Stories

N/A

ANNEX 3: ACRONYMS AND ABBREVIATIONS (Alphabetical)

ARV	Anti-Retroviral Drugs				
СТР	Cash Transfer Programme				
CWC	Communication with Communities				
CRI	Core Relief Items				
СР	Corporate Partners				
DCIM	Department for Combat of Illegal Migration				
EWARN	Early Warning and Response Network				
FGD	Focus Group Discussions				
GDF	Gathering and Departure Facility				
GBV	Gender-Based Violence				
GCWW	General Company for Water and Wastewater				
GNA	Government of National Accord				
HCT	Humanitarian Country Team				
IHL	International Humanitarian Law				
IDP	Internally Displaced Persons				
ISCG	Inter-Sector Coordination Group				
LNA	Libyan National Army				
LSCW	Libyan Society for Charity Works				
LCC	Local Crisis Committees				
MHPSS	Mental Health and Psychosocial Support				
МоН	Ministry of Health				
NCDC	National Centre for Disease Control				
NCD	Non-Communicable Disease				
NFI	Non-Food Items				
PWD	People with Disabilities				
PSS	Psycho-Social Support				
RRM	Rapid Response Mechanism				
STACO	Sheik Taher Azzawi Charity Organisation				
UNDP	United Nations Development Programme				
UNDSS	United Nations Department for Safety and Security				
UNFPA	United Nations Populations Fund				
UNHCR	United Nations High Commissioner for Refugees				
UNICEF	United Nations Children's Fund				
WASH	Water Sanitation Hygiene				
WFP	World Food Programme				
WHO	World Health Organisation				